



Intelligent Security & Fire

# Vista Triplex<sup>2</sup>®

Digital Video Multiplexer/Recorder

## User Manual

**WARNING!**

To prevent fire and electric shock, do not expose this product to rain or moisture.



The lightning flash with the arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the products enclosure that maybe of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point, within an equilateral triangle, is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.



**CAUTION!**

To prevent electric shock, do not remove cover. No user serviceable components inside. Refer servicing to qualified service personnel.



**CAUTION! Lithium Battery**

Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer.

**ATTENTION**

This product contains a recyclable lithium battery. It may be illegal to dispose of this battery improperly under local, state, or federal laws. Check with your local waste management officials for disposal and recycling options.



**CAUTION!**

**Electrostatic-Sensitive Device!**

Use proper CMOS and MOSFET handling precautions, including approved grounded wrists straps, etc., to avoid damage to this unit or its internal components, from electric discharge.

**WARNING!**

This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions in this manual, may cause interference to radio communications. It has been tested and found to comply with the limits for a Class A computing device pursuant to subpart J of part 15 of FCC rules, which are designed to provide reasonable protection against such interference when operated in a commercial environment. This equipment has also been tested and found to comply with the requirements for a CE Class A device and TUV safety standards.

Operation of this equipment in a residential area may cause interference, in which case the user is required to take all measures that are necessary, at the user's expense, to correct the interference.



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Intelligent Security & Fire

# 1 Vista Triplex<sup>2</sup> Overview

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## 1.1 Products Featured In This Manual

**VC04Te<sup>2</sup>:** Digital Video Multiplexer/Recorder (DVR), Four-Channel, Colour, Triplex.

**VC10Te<sup>2</sup>:** Digital Video Multiplexer/Recorder (DVR), Ten-Channel, Colour, Triplex.

**VC16Te<sup>2</sup>:** Digital Video Multiplexer/Recorder (DVR), Sixteen-Channel, Colour, Triplex.

## 1.2 Product Description

The Vista Triplex<sup>2</sup> is a video multiplexer capable of recording from multiple cameras to an internal hard drive while simultaneously providing playback. Unlike outdated time-lapse VCRs, the Vista Triplex<sup>2</sup> records high-resolution pictures. Digital recording improves playback quality over VCRs, and eliminates the hassle of cleaning heads, changing tapes or servicing motors. The unit can also be programmed to record continuously by overwriting the oldest recorded data. Depending on the setup, the Vista Triplex<sup>2</sup> can store from a few hours to more than 3 years of colour images.

Programmable search features eliminate time consuming Fast Forwarding or Rewinding of tapes, searching for critical data. Search for recorded images or events by alarm, time, date, motion, video loss, camera number and ASCII cash register or ATM text.



**Caution!** This products primary purpose is to furnish video multiplexing and recording. Although the unit has alarm handling and motion detection functions, they are considered secondary features. **This unit should not be the only alarm device on site.**

### Features

- Multiplexer functionality with built-in digital recording.
- Triplex simultaneous recording, playback, and live multiscreen viewing.
- Remote programming and control through the RS232, RS485 and Ethernet ports.
- View live or recorded images remotely using WaveReader software.
- Video motion detection (intrusion and activity).
- Preview search results with thumbnail images.
- Displays include full screen, sequenced, picture-in-picture, and multiscreens.
- Alarm Handling with History Log. Pre- and post alarm recording.
- Archive onto Vista VAIDe Disk Array, or RAID, or CD-R's.
- IEEE 1394 Firewire interface for Vista VAIDe Disk Array or Firewire Disk Drives.
- Continuous Recording with simultaneous Archiving.
- PTZ control via ethernet or POTS, or via RS485 with the NPX/RKB remote keyboard.
- Covert camera recording (recording without display).
- Auto-Daylight savings time change function.
- Integrated WaveBrowser Software.
- Alarm Notification via email.
- Dynamic IP addressing (DHCP).
- Clock synchronization with Network Server.
- Support for Dynamic Domain Name Server (DDNS).
- Retail Text Search.
- Playback and live audio via WaveReader on audio supported models.
- Support for 13 languages.

- Hard Disk monitoring and testing features.

## 1.3 Passwords

Passwords are provided to limit access to menus and certain functions. Two levels of password security are provided:

- **Operator:** Limited menu access, only Operator and System View menus are available.
- **Installer:** Complete menu access.

As a security measure, it is recommended that the Operator and Installer passwords be changed after installation is complete (see section 3.21). Store the passwords in the administrator's secure files.

### Default Passwords

#### Four-Channel Units

Password Type	Access Level	Function	Changeable by user?	Default Password
Operator	Operator	Provides access to the Operator menu.	Yes	Press 'ENTER' 3 Times
Installer	Installer	Provides access to all on-screen menus.	Yes	3 4 4
Factory Defaults	Installer	Resets the multiplexer to the factory defaults (except the time, date, email addresses, and email IP address).	No	4 1 1
Language	Installer	Provides access to the On-screen Language menu.	No	1 2 3
Ethernet Access Reset	Installer	Deactivates the ethernet password, so that any PC equipped with WaveReader may access the unit.	No	1 1 1

## Ten and Sixteen-Channel Units

Password Type	Access Level	Function	Changeable by user?	Default Password
Operator	Operator	Provides access to the Operator and SystemView menus.	Yes	Press 'ENTER' 3 Times
Installer	Installer	Provides access to all on-screen menus.	Yes	3 4 7
Factory Defaults	Installer	Resets the multiplexer to the factory defaults (except the time, date, email addresses, and email IP address).	No	4 1 1
Language	Installer	Provides access to the On-screen Language menu.	No	1 2 3
Ethernet Access Reset	Installer	Deactivates the ethernet password, so that the unit may be accessed by any PC equipped with WaveReader.	No	1 1 1

## 1.4 Unpacking

Check the package and contents for visible damage. If any components are damaged or missing, do not attempt to use the unit, contact the supplier immediately. If the unit must be returned, it must be shipped in the original packing box.

### Package Contents

- The Vista Triplex<sup>2</sup> unit.
- The Alarm Interface Circuit Board.
- Accessory PCB. Audio equipped models only.
- The User Manual.
- A WaveReader Software CD.
- The WaveReader Software Manual.
- The Archiving Addendum.
- Rack Mount Adapters.
- Power Supply.
- Power Cord.

## 1.5 Installation Environment

**Power:** Ensure that the installation site's AC power is stable and within the rated voltage of the 12 Volt DC power supply. If the site's AC power is likely to have spikes or power dips, use power line conditioning or an Uninterruptable Power Supply (UPS).

**Ventilation:** Ensure that the location planned for the installation of the unit is well ventilated. Take note of the locations of the cooling vents in the unit's enclosure, and ensure that they are not obstructed.

**Temperature:** Consider the unit's operating temperature (0 to 40 °C) and non-condensing humidity specifications (10% to 80%) before choosing an installation location. Extremes of heat or cold beyond the specified operating temperature limits may cause the unit to fail. Do not install the unit on top of other hot equipment. Leave space between rack mounted units.



**Moisture:** Do not expose the unit to rain or moisture. Moisture can damage the internal components. Do not install the unit near sources of water.

**Chassis:** Other equipment may be placed on top of the unit if it weighs less than 35 pounds (16 kilograms).

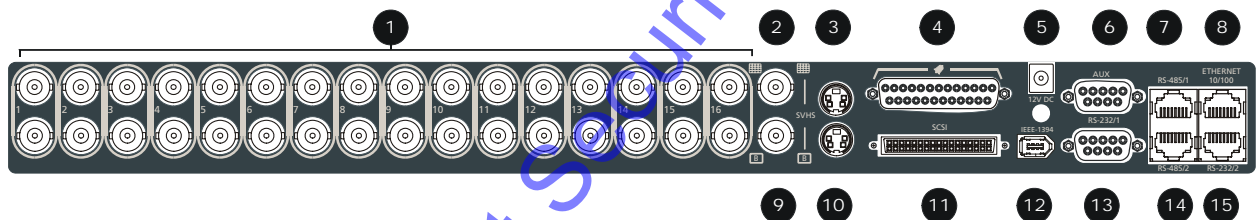
## 1.6 Associated Equipment

Associated equipment in a typical security system could contain the following items:

- Two monitors
- A Keyboard (NPX/RKB).
- Video cameras: Composite video, 1 volt peak-to-peak.
- Alarm input devices: Pressure sensors, motion detectors, etc.
- Alarm output devices: Buzzers, Sirens, Flashing Lights, etc.
- A PC connected via ethernet cable.
- An external archive device, such as a VAIDe, RAID, or CD-R.

For instructions regarding the connection of the associated security equipment in your system, please consult the instruction manual of the associated equipment.

## 1.7 The Back Panel



1. **Camera Inputs:** BNC connector, looping. Auto Terminating.
2. **Composite Monitor-A Output:** Composite video output with BNC style connector.
3. **Y/C Monitor-A Output:** Y/C video output with 4-pin mini-DIN style connector.
4. **Alarm I/O:** For connecting alarm inputs, and alarm output relays.
5. **Power Input:** For connecting the power supply.
6. **Aux Port:** For connecting the Accessory PCB for Audio inputs and outputs.
7. **RS485 Port 1 Connector:** For connecting to keyboard and other RS485 devices.
8. **10/100 Ethernet Port:** For connecting to remote PC via ethernet network.
9. **Composite Monitor-B Output:** Composite video output with BNC style connector.
10. **Y/C Monitor-B Output:** Not used.
11. **SCSI Port:** For connecting SCSI compatible archive devices.
12. **IEEE 1394 Firewire Port:** For connecting Firewire compatible archive devices.
13. **RS232 Port 1:** For modem connection and external control of the unit.
14. **RS485 Port 2 Connector:** For connecting to keyboard and other RS485 devices.
15. **RS232 Port 2:** For Event Generation and ASCII Text insertion.

## Camera Inputs

There are two BNC jacks for each camera. Either jack can receive a camera signal. The signal is looped (directly connected to the other jack), making the camera signal available to other equipment.

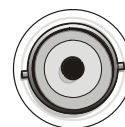
The camera input connectors are Auto Terminating.

**Cable:** 75-Ohm Coaxial

**Connectors:** BNC

**Auto Terminating:** Yes

**Passive Looping:** Yes



This means that the input signal will automatically be terminated with 75-Ohms unless a 2<sup>nd</sup> cable is connected to the 2<sup>nd</sup> BNC connector of the same camera input. Make sure there is 75-Ohm termination at the end of the video line if the signal is looped through Vista Triplex<sup>2</sup>.

Time base correction is performed during digital capture. As a result, cameras do not require synchronization.

See section 3.13 for information about disabling unused camera jacks in the menu system.

## Composite Monitor Output (Monitor A Only)

When connecting directly from Vista Triplex<sup>2</sup> to the monitor, select the 75-Ohm impedance setting on the monitor.

**Cable:** 75-Ohm Coaxial

**Connectors:** BNC



If an additional device is connected to the monitor's looping output, set the termination of the additional device as 75-Ohm, and set the termination of the monitor as Hi-Z (High Impedance).

## Y/C Monitor Output

Y/C video output has a 4-pin mini-DIN style connector. This style of connection is also referred to as SVHS and S-Video.

**Cable:** 75-Ohm Coaxial

**Connectors:** BNC

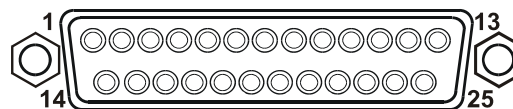


## Alarm I/O Port

The back panel of the unit is equipped with an Alarm Port (DB-25 style connector).

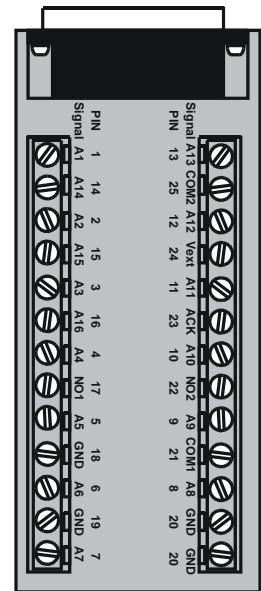
**Do not attempt to wire directly to the DB-25 connector on the back panel.**

Connect the Alarm PCB (supplied with the unit) to the Alarm Port. Wire all alarm inputs to the Alarm PCB per the pin out specifications shown below.



DB-25 Connector on Back Panel

- |                                |  |
|--------------------------------|--|
| <b>Pin 1:</b> Alarm Input 1.   | <b>Pin 13:</b> Alarm Input 13.                               |
| <b>Pin 2:</b> Alarm Input 2.   | <b>Pin 14:</b> Alarm Input 14.                               |
| <b>Pin 3:</b> Alarm Input 3.   | <b>Pin 15:</b> Alarm Input 15.                               |
| <b>Pin 4:</b> Alarm Input 4.   | <b>Pin 16:</b> Alarm Input 16.                               |
| <b>Pin 5:</b> Alarm Input 5.   | <b>Pin 17:</b> Alarm Output Relay #1.                        |
| <b>Pin 6:</b> Alarm Input 6.   | <b>Pin 18:</b> Ground.                                       |
| <b>Pin 7:</b> Alarm Input 7.   | <b>Pin 19:</b> Ground.                                       |
| <b>Pin 8:</b> Alarm Input 8.   | <b>Pin 20:</b> Ground.                                       |
| <b>Pin 9:</b> Alarm Input 9.   | <b>Pin 21:</b> Alarm Output Relay #1 Common.                 |
| <b>Pin 10:</b> Alarm Input 10. | <b>Pin 22:</b> Alarm Output Relay #2.                        |
| <b>Pin 11:</b> Alarm Input 11. | <b>Pin 23:</b> External Alarm Silence and Acknowledge Input. |
| <b>Pin 12:</b> Alarm Input 12. | <b>Pin 25:</b> Alarm Output Relay #2 Common.                 |



Alarm PCB

Active alarm inputs vary by DVR model. 4 channel units (VC04Te) have 4 active alarm inputs. 10 channel units (VC10Te) have 10 active alarm inputs.

### Alarm Input

An alarm condition can be activated by devices such as pressure pads, passive infrared detectors, door switches, or other similar devices.

### Alarm Relay Output

The alarm relay output is activated when an alarm condition exists. The alarm output is only active for the duration of the alarm.

Alarm relays can be programmed in the menu system to respond to macros, and video loss. See section 3.10 for information about configuring the alarms in the menu system.

**Output:** Normally Open Zero potential relay contacts.

**Voltage:** 30V (Max)

**Current:** 500mA (Max)

### External Alarm Acknowledge Input

Connect a switch or similar device to ground this pin in order to acknowledge an alarm condition, and silence associated buzzers and relays. Connect from pin 23 to either pin 18, 19, or 20 (ground pins).

**External Device:** Normally Open Zero potential relay contact.



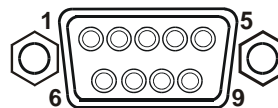
All specifications subject to change without notice. Vista believes all specifications to be correct at time of printing, but no liability is assumed for omissions or errors.

## AUX Port

The back panel of the unit is equipped with an Aux Port (DB-9 style connector).

**Do not attempt to wire directly to the DB-9 connector on the back panel.**

Connect the Accessory PCB (supplied with the unit) to the AUX port to access the Audio features. Wire the audio input and output to the Accessory PCB per the pin out specifications shown below.



DB-9 Connector on Back Panel

**Pin 1:** Not Used.

**Pin 2:** Audio Out.

**Pin 3:** Ground.

**Pin 4:** Audio In.

**Pin 5:** Ground.

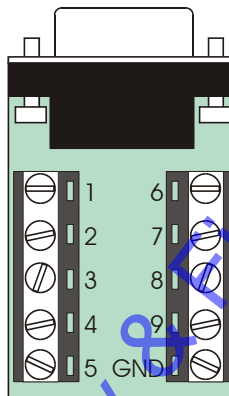
**Pin 6:** Not Used.

**Pin 7:** Ground.

**Pin 8:** Not Used.

**Pin 9:** Ground.

**GND:** Ground.



Accessory PCB

## RS485 Connector

Shields are grounded at one end, preferably at the Triplex<sup>2</sup>.

See section 3.18 for information about configuring the RS485 network address settings in the menu system.

**Wire Type:** #24 AWG, twisted pair with shield (2-wire)

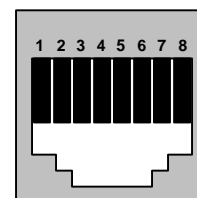
**Connector Type:** RJ-45

**Max. Cable Length:** 3200 feet / 1000 meters

## RJ-45 Pin Configuration For RS485 Port

Pin	Use
1	Ground (Shield)
2	+12Vdc +ve
3	Network +ve
4	Not Connected

Pin	Use
5	Not Connected
6	Network -ve
7	Ground (Shield)
8	+12Vdc +ve



RJ-45 Socket on Back Panel



The 12Vdc power is used when connecting to the Vista NPX/RKP, if connecting multiple Triplexes together the 12Vdc +ve must not be connected.

## Ethernet Port

The cable connection configuration depends on your network configuration:

- For a Triplex<sup>2</sup> that connects directly to a Hub or Switch, use a straight through connection.
- For a Triplex<sup>2</sup> that connects directly to a PC, use a cross over connection.

Consult with your MIS personnel for the specific type of configuration. See section 3.18 for information about configuring the ethernet settings in the menu system.

**Wire Type:** Cat 5

**Connector Type:** RJ-45

**Max. Cable Length:** 100 meters / 328 ft.

**Min. Cable Length:** 6 feet / 1.8 meters

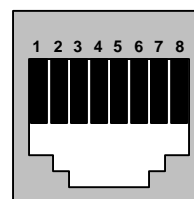
**Hub Wiring Configuration:** Straight Through

**PC Wiring Configuration:** Cross Over

## RJ-45 Pin Configuration For Ethernet Port

Pin	Use
1	TX+
2	TX-
3	RX+
4	Not Connected

Pin	Use
5	Not Connected
6	RX-
7	Not Connected
8	Not Connected



RJ-45 Socket on Back Panel

## SCSI Port

The unit is equipped with a SCSI port for connecting external archive devices. The unit only supports a single SCSI device. The SCSI ID of the archive device must be set to 0.

The SCSI bus must be terminated, otherwise the system will not operate properly.

Additional menu setup may be necessary to configure archive device. See section 3.15.

**Connector:** 50 Pin, High Density SCSI-2.

**Gender (on unit) :** Female

**Compatible devices :** VAIDe, RAID, CD-R, CD-RW

**SCSI ID :** 0



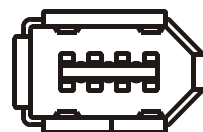
SCSI and IEEE 1394 archiving devices should not be connected to the Vista Triplex<sup>2</sup> simultaneously. Archiving support is only available for one or the other type of interface at a time.

## IEEE 1394 Firewire Port

The unit is equipped with an IEEE 1394 Firewire port for connecting Firewire compatible external archive devices. For information on the approved devices, please refer to the Archiving Addendum manual that is supplied with this unit.

**Cable:** 6 position Firewire

**Connectors:** 6 position DIP



**Caution!** Ensure the power to Vista Triplex<sup>2</sup> is OFF BEFORE connecting any SCSI or 1394 devices. Do not attempt to use the SCSI and 1394 ports simultaneously.

## RS232 Port 1

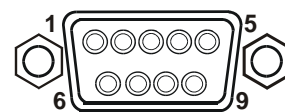
For a Modem connection or remote control of unit. See section 3.18 for information about configuring the modem settings in the menu system. See section 9 for RS232 Remote Control Protocols.

### DB-9 Pin Configuration For Port 1

Pin	Use
1	DCD
2	RX
3	TX

Pin	Use
4	DTR
5	Ground
6	Not Connected

Pin	Use
7	RTS
8	CTS
9	Not Connected



DB-9 Connector on Back Panel

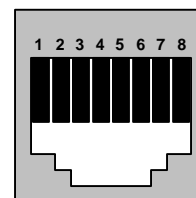
## RS232 Port 2

For Event Generation, ASCII Text Insertion, and proprietary dome control.

### RJ-45 Pin Configuration For RS232 Port 2

Pin	Use
1	Ground
2	Reserved
3	Not Connected
4	RXD

Pin	Use
5	TXD
6	Not Connected
7	Ground
8	Reserved

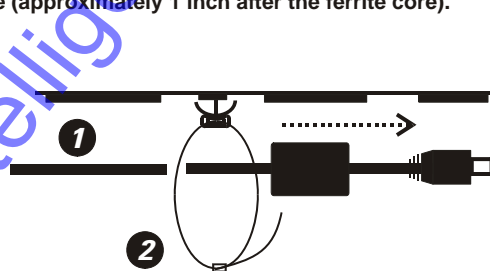


RJ-45 socket on Back Panel

## 1.8 Power-Up

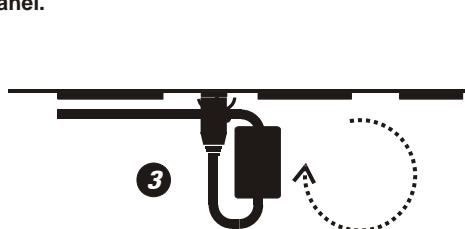
Use the diagram below to secure the power cord to the back panel.

- 1 Slide approximately 6 inches of the power cord through the pre-installed cable tie (approximately 1 inch after the ferrite core).



- 2 Tighten the cable tie until the cord is secure. Do not over tighten.

- 3 Loop the power cord end around and insert into the power receptacle on the back panel.



It is important that the power-up procedures be followed carefully. The unit uses its auto-detect feature to detect camera signals during power-up, and configures itself automatically.

## Power-up procedure

Once the system installation is complete, apply power in the following order:

1. Energize the monitors and all of the cameras.
2. Energize Vista Triplex<sup>2</sup>.

Power Supply Input
<b>Voltage:</b> 12 Volt DC
<b>Power:</b> 60 Watt (5 Amp)
<b>Connector:</b> 2.1mm barrel, centre positive

Once power is applied to the unit, it will begin its power-up procedure. The unit will begin by displaying the software version on Monitor-A, then the unit will begin recording automatically.

## Check Video Input Quality

Check the picture quality by selecting each camera for full screen display. If the picture quality is poor, check the following items:

- The BNC connections.
- The loop-through terminations.
- The video levels of incoming signals.
- The possibility of ground loops.
- Consult the camera's installation instructions for additional information about proper camera setup.

## Check Record And Playback Quality

Record for at least three minutes at the default record rate. Then play back the recording, selecting each camera for full screen display. Check the playback picture quality.

## 2 Triplex<sup>2</sup> Basic Operations

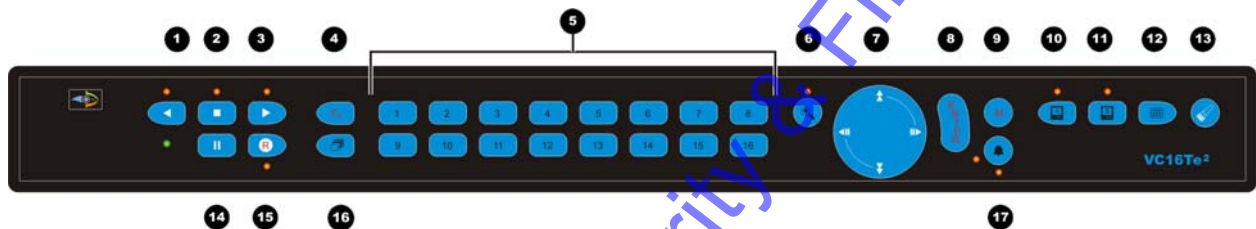
### 2.1 Principal Operating Modes

Vista Triplex<sup>2</sup> has three principal modes of operation:

- Live Viewing.
- Playback.
- Recording.

All three of these modes can operate simultaneously. Each mode is discussed in detail later in this section.

### 2.2 The Front Panel



1. **Reverse Play Button:** Plays recorded video in reverse.
2. **Live/Stop Button:** Stops Playback and returns to Live mode.
3. **Play Forward Button:** Begins Playback.
4. **Function Button:** Used in conjunction with Camera Buttons to run macros. Also displays help screens in certain modes.
5. **Camera Selection Number Buttons:** Camera numbers 1 through 16, 1 through 10, or 1 through 4.
6. **Zoom Button:** Provides a 2X digital zoom.
7. **Arrow Buttons:** Controls Playback speed and Menu selection.
8. **Enter Button:** Confirms selections in menus.
9. **Menu Button:** Provides access to on-screen menus.
10. **Monitor A Select Button:** Selects control on Monitor A.
11. **Monitor B Select Button:** Selects control on Monitor B.
12. **Multiscreen Button:** For selection of various multiscreen options.
13. **Search Button:** Provides access to stored video data.
14. **Pause/Freeze Button:** Freezes camera images on-screen in Live mode. Pauses Playback.
15. **Record Button:** Begins or Stops Recording.
16. **Sequence Button:** Sequences camera views.
17. **Alarm Button:** Allows user to acknowledge and silence alarms.



## 2.3 Live Viewing

### Multiscreen Display

In Live Multiscreen mode, press the **Multiscreen** button to activate the multiscreen displays on Monitor-A or Monitor-B. Repeatedly pressing the **Multiscreen** button advances the display to the next multiscreen. Live Multiscreens are displayed with grey borders. For detailed information about Multiscreen displays, see section 2.6.



Multiscreen Button

### Multiscreen Display With Sequencing

If a multiscreen display does not include all of the cameras, the remaining cameras can be sequenced in the bottom right cameo. While in a multiscreen display, press the **Sequence** button to begin sequencing. For detailed information about sequencing, see section 2.8.



Sequence Button

### Full Screen Display

Select any camera for Full Screen display by pressing the **Number** button of the desired camera. Pressing the Camera number button again displays the Status Display Box. Pressing the same button a third time displays any associated ATM or cash register ASCII text, see section 2.9.



Number Button

### Sequenced Full Screen Display

While in a Full Screen display, press the **Sequence** button to begin full screen sequencing. The sequence list and dwell times are programmable. For detailed information about programming the sequence list see section 2.8.



Sequence Button

### Zooming

To activate the 2x digital zoom, select the full screen display of the camera you wish to zoom, then press the **Zoom** button. Zooming will be indicated by the LED located directly above the **Zoom** button. Zooming is also indicated as **ZOOM** on the primary monitor. Zooming works with frozen and non-frozen images. Zoomed images can also be frozen.



Zoom Button  
with LED

While Zoomed, use the **Arrow Buttons** to Pan and Tilt across the image. Please note, the camera does not move during digital Pan/Tilt.

Press the **Zoom** button again to cancel the Zoom operations.



If the **Zoom** button is pressed while in a multiscreen display, the camera from the last active cameo is selected for full screen display. Press the **Zoom** button again to activate the Zoom operation.

### Freezing

Pressing the **Freeze** button freezes all camera images on-screen. Full Screen freezing is indicated as **FRZ** on-screen. Multiscreen freezing is indicated as \* (a flashing asterisk) in each frozen cameo.



Freeze Button

Individual cameos can be frozen in Active Cameo mode (see section 2.7).

Press the **Freeze** button again or any camera button to cancel Freeze operations.

## Selecting Monitor A or B

To select Monitor A or B, press the corresponding Monitor button. The LED will light to indicate that the number keypad now controls the selected monitor.



Monitor Buttons

## 2.4 Playback

Playback always displays on Monitor A. Playback multiscreen borders are black, as opposed to the grey borders of the live multiscreens. Monitor B continues to display fullscreen live images in playback mode. To begin playback, press the **Play Forward** or **Reverse Play** button.

### Play Forward

When the Play Forward button is pressed, the unit will play forward at the rate the data was recorded. While in Playback mode, the user may change the playback direction, playback speed, etc. To return to Play Forward operations, press the **Play Forward** button. The left and right arrows on the **Arrow Button** will also change the playback direction when in play mode.



Play Forward Button

### Reverse Play

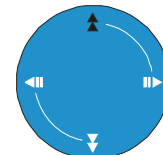
To begin reverse playback, press the **Reverse Play** button.



Reverse Play Button

### Fast Forward

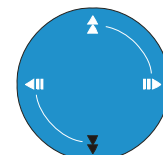
During playback, press the **Up Arrow** button. The unit will display images at a higher than normal rate. There are 4 Fast Forward rates. Repeated pressing of the **Up Arrow** button will increase the playback speed.



Up Arrow Button

### Rewind

During playback, press the **Down Arrow** button. The unit will display images (in reverse) at a higher than normal rate. There are 4 Rewind rates. Repeated pressing of the **Left Arrow** button will increase the rewind speed.



Down Arrow Button

### Pause/Freeze

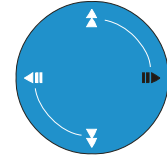
During playback, press the **Freeze** button. This feature pauses all full screen and multiscreen images. Pause is indicated by **FRZ** on the playback monitor.



Freeze Button

## Single Frame Advance

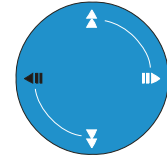
While in Pause mode, press the **Right Arrow** button. The unit will advance a single frame, then return to Pause mode.



Right Arrow Button

## Single Frame Rewind

While in Pause mode, press the **Reverse Play** button. The unit will rewind a single frame, then return to Pause mode.



Left Arrow Button

## Stop Playback

To stop playback and return to Live Multiscreen mode on Monitor A, press the **Stop** button.



Stop Button

## Multiscreen Display

During Playback, press the **Multiscreen** button to activate a multiscreen display. The 6-way and PIP multiscreen displays are not available in Playback mode. For detailed information about Multiscreen displays, see section 2.6.



Multiscreen Button

## Multiscreen Display With Sequencing

If a multiscreen display does not include all of the cameras, the remaining cameras can be sequenced in the bottom right cameo. While in a multiscreen display, press the **Sequence** button to begin sequencing. For detailed information about sequencing, see section 2.8.



Sequence Button

## Full Screen Display

Select any camera for Full Screen display by pressing the **Number** button of the desired camera. Pressing the Camera number button again displays the Status Display Box. Pressing the same button a third time displays any associated ATM or cash register ASCII text.



Number Button

## Sequenced Full Screen Display

While in a Full Screen display, press the **Sequence** button to begin full screen sequencing. The sequence list and dwell times are programmable. For detailed information about programming the sequence list see section 2.8.



Sequence Button

## Zooming

To activate the 2x digital zoom, select the full screen display of the camera you wish to zoom, then press the **Zoom** button. Zooming will be indicated by the LED located directly above the **Zoom** button.

Zooming is also indicated as **ZOOM** on the monitor. Zooming works with frozen and non-frozen images. Zoomed images can also be frozen.

While Zoomed, use the **Arrow Buttons** to Pan and Tilt across the image. Please note, the camera does not move during digital Pan/Tilt.

Press the **Zoom** button again, or another camera button to cancel the Zoom operations.



Zoom Button  
with LED



If the **Zoom** button is pressed while in a multiscreen display, the camera from the last active cameo is selected for full screen display. Press the **Zoom** button again to activate the Zoom operation.

## Searching Recorded Data

Vista Triplex<sup>2</sup> has a powerful search interface feature that allows the user to search for data on the internal hard disk or an external archive device. The user may search the data for previous recording sessions, text insertion, or alarm conditions. Because the search interface is so dynamic, it is covered in detail in a separate section of this manual. See section 5.

## 2.5 Recording

To begin recording, press the **Record** button. Recording will be indicated by the LED located directly above the **Record** button. The unit always starts recording at the end of previously recorded data.

The unit will continue recording until the record button is pressed again.

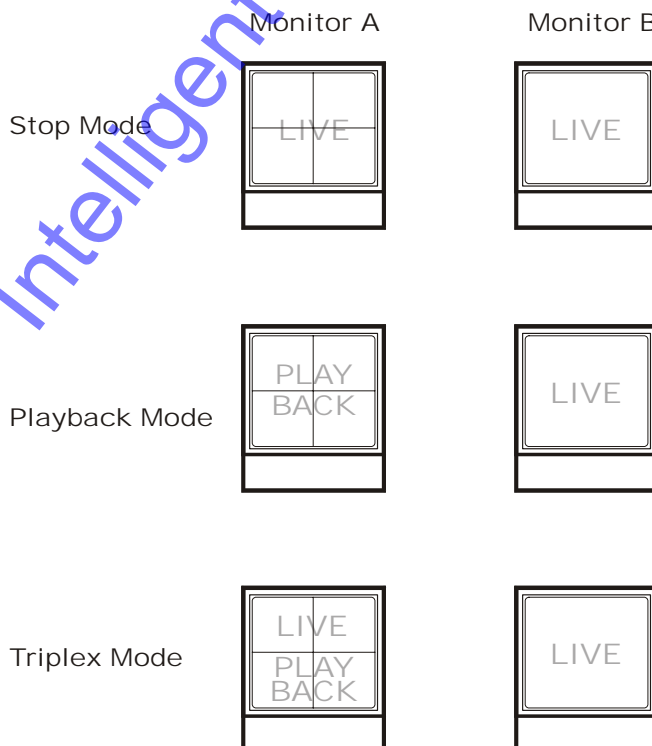
If **Record Lock** is active the Record button will not stop the unit from recording.



Record Button

## Monitor Displays During Recording

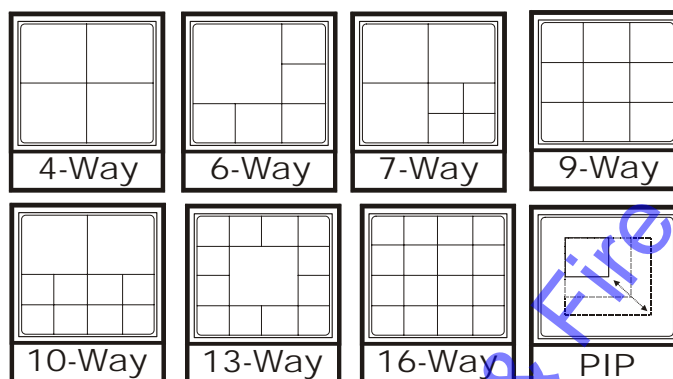
Multiscreen Live and Playback display on Monitor A and Monitor B are not affected by recording operations.



## 2.6 Display Options

### Available Multiscreen Displays

Press the **Multiscreen** button to activate the multiscreen display. Repeatedly pressing the **Multiscreen** button advances the display to the next multiscreen.



The multiscreen display is limited to the number of camera inputs on the unit.

**Sixteen-Channel unit:** Capable of displaying all multiscreens.

**Ten-Channel unit:** Only capable of displaying 10-way through 4-way multiscreen and PIP.

**Four-Channel unit:** Only capable of displaying 4-way and PIP.

The camera assignments for each multiscreen is retained (in non-volatile memory) for both Live and Playback multiscreen mode on Monitor A, as well as Live multiscreen mode on Monitor B.

**PIP:** Use the **Arrow Button** to adjust the location and size of the PIP display. Please note that the PIP display is only available on Monitor A in Live mode.

## 2.7 Active Cameos

A cameo is defined as any cell within a multiscreen display. Active Cameo mode allows the user to access and edit each cameo individually.

### Entering Active Cameo Mode

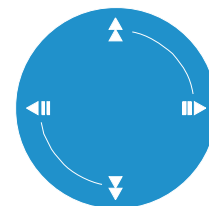
While viewing a multiscreen, enter Active Cameo mode by pressing the **Enter** button. Active Cameo mode is indicated on-screen by flashing the number and titles of the active cameo. By default, the top left cameo is activated.



Enter Button

## Selecting Cameos

Select a cameo using the **Arrow Buttons** to navigate the multiscreen. Pressing the Up or Down arrow selects the next screen up or down a column. Pressing the Right or Left arrow selects the next screen across a row. The active cameo will always be indicated by the flashing camera number and titles.



Arrow Buttons

## Selecting Cameras

Display any camera in the active cameo by pressing the **Number** button of the desired camera. Once a camera has been selected, the active cameo advances to the next cameo on the right.



Number Button

The camera selection only changes the multiscreen currently being displayed. Each multiscreen must be configured separately. Changes to the multiscreen display are saved in non-volatile memory, and will be retained even if power is removed from the unit.

## Freezing

Press the **Freeze** button to freeze the image in the selected cameo. Each frozen cameo is indicated as \* (a flashing asterisk) on-screen.

Press the **Freeze** button again to cancel Freeze operations.



Freeze Button

## 2.8 Sequencing

The sequencing feature allows a camera to be displayed briefly on-screen, before advancing to the next camera in the sequence list. The default sequence list displays each camera in numerical order.



Sequence Button

## Dwell Time

The dwell time is the amount of time each camera is displayed on-screen before advancing to the next camera. The Multiscreen dwell time is fixed at 3 seconds. The default Fullscreen dwell time is also 3 seconds, but can be changed once an Autolist is programmed.

## Autolist™ Custom Sequence List

The Autolist™ feature allows the user to create a custom sequence list, controlling the order the cameras are displayed and the dwell time. Separate Autolists may be created for Monitor A (Live and Playback mode) and Monitor B (Live mode). Using the **Monitor** button, select the monitor to be programmed. Then, using a **Number** button, select any camera for full screen display.



The unit must be in Full Screen Display mode before starting to create the sequence list. This initial camera is not part the sequence list.

**To begin recording the Autolist™ sequence:** Press the **Alarm** button and **Sequence** button simultaneously. Autolist Program mode is indicated as **PGM** on-screen.

Recording starts when the first camera number is pressed. Press the camera numbers in the order you wish them to appear on-screen. The amount of time between button presses determines the Dwell Time. During sequence list programming, pressing any button other than a **Number** button or the **Sequence** button voids the sequence list.



Alarm Button and Sequence Button

**To end the recording:** Press the **Sequence** button. The amount of time between pressing the last **Number** button and the **Sequence** button determines the dwell time for the final camera in the sequence list.

## Sequencing In Cameos

While viewing a multiscreen display, additional cameras (cameras not shown in the multiscreen display) can be sequenced in the lower right hand cameo by pressing the **Sequence** button. The sequence list is not programmable. Press the **Sequence** button again to cancel sequencing.

## 2.9 On-screen Indicators

There are five types of on-screen indicators.

**Camera Titles:** Displays the camera number and the camera title.

**Status Indicators:** Displays Time, Date, and Hard Disk record time left.

**Conditional Indicators:** Displays indicators for Freeze, Zoom, Alarm, Motion Detection, Videoloss, Autolist™ Program mode, Macro Record and Macro Playback mode.

**Status Display Box:** Displays Archive Device, Network status and Image Quality Setting (Playback mode only).

**Text Display Box:** Displays ATM/POS Text data.

### Camera Titles

Camera Titles are displayed on either the upper or lower corner of the left hand side of the screen. The camera title can be changed in the menu system (see section 3.13). The user can change display position and Colour. See below.

### Changing Position And Colour Of Title And Status Indicators

**Camera Titles:** To change the colour and position of the camera titles, select a camera for full screen display, then press the **Enter** button to advance to the next display setting. Repeatedly pressing the **Enter** button advances the display settings through the sequence shown in the table on the right.

**Status Indicators & Camera Titles:** Select **Camera 1** for full screen display. Using the **Enter** button, cycle through the sequence shown on the right. Each time the position cycle is completed, the unit advances the Status Indicator colour. Choose Black, White or Grey.

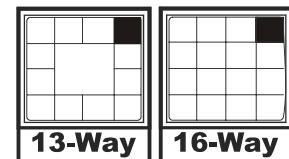
Position	Colour
Top Left	Black
Top Left	White
Top Left	Grey
Bottom Left	Black
Bottom Left	White
Bottom Left	Grey
Title not displayed	

### Status Indicators

Status indicators are displayed on the upper right hand corner of the screen.

Status indicators include:

- Time and Date (these can be turned off in the menu system, see section 3.8). The Time and Date format can also be changed in the menu system.
- Time remaining on Hard Disk(s).



Small Cameo

## Conditional Indicators

Condition	Full Screen Indicator	Multiscreen Indicator
Alarm	<b>ALM</b>	<b>A</b> in cameo of camera in alarm
Autolist™ Program mode	<b>PGM</b>	<b>PGM</b>
Freeze	<b>FRZ</b>	* (Asterisk) in frozen cameo
Macro Record mode	<b>F</b> followed by macro number	<b>F</b> followed by macro number
Motion Detection	<b>M</b>	<b>M</b> in cameo w/ motion detection
Videoloss	<b>VDL</b>	<b>V</b> in cameo with videoloss
Zoom	<b>ZOOM</b>	<b>ZOOM</b>

## Status Display Box

A Status Display Box can be viewed by pressing the Camera Number button twice. Status Indicators include:

On Live Fullscreen:

- Archive Status: **Not Connected, Not Ready, Ready, Ejecting, Play,** and **timeleft**. *Timeleft* indicates the amount of time before the archive medium is full (Only available if the unit has Background Archiving turned On).
- Network: Displays all current Network connections. Normal connection is displayed as **ip.ip** or --- if there is no connection. Live connections are displayed as **E1: ip.ip, E2: ip.ip, etc.** (where ip.ip represents the last 2 bytes of the IP Address). POTS connection is displayed as **IP 1.1**.

On Playback Fullscreen:

- All the above, including Image Quality Setting: **High, Medium, Standard**.

## ATM/POS Text Display

Pressing the Camera Number a third time displays an ATM/POS text display. This feature can be used during live viewing mode to verify that Vista Triplex<sup>2</sup> is receiving ATM/POS text, or in Playback mode to review recorded text and video.

## 2.10 Triplex Mode

Triplex mode allows the display of both live and playback images to appear on Monitor A simultaneously. Live images have grey borders, while playback images have black borders.

To enter Triplex mode, press the Play Forward button while in Play Forward mode. Alternatively, press the Play Reverse button while in Play Reverse mode. Both the Play Forward LED and the Stop LED turn on to indicate that the unit is in Triplex mode.

### Play Forward

When in Play Forward mode and the Play Forward button is pressed, the unit will enter the Triplex mode of operation. When Play Forward is pressed again, the unit will revert back into the normal Playback mode. While in the Triplex mode, if reverse play is in progress, the Play Forward button will change the playback direction. The left and right arrows on the **Arrow Buttons** will also change the playback direction when in triplex mode.

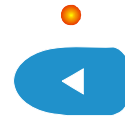


Play Forward  
Button



## Reverse Play

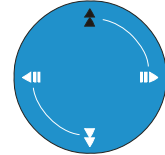
When in Reverse Play mode and the Reverse Play button is pressed, the unit will enter the Triplex mode of operation. When Reverse Play is pressed again, the unit will revert back into the normal Playback mode. While in the Triplex mode, if forward play is in progress, the Reverse Play button will change the playback direction.



Reverse Play Button

## Fast Forward

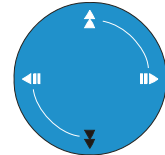
During playback, press the **Up Arrow** button. The unit will display images at a higher than normal rate. There are 4 Fast Forward rates. Repeated pressing of the **Up Arrow** button will increase the playback speed.



Up Arrow Button

## Rewind

During playback, press the **Down Arrow** button. The unit will display images (in reverse) at a higher than normal rate. There are 4 Rewind rates. Repeated pressing of the **Left Arrow** button will increase the rewind speed.



Down Arrow Button

## Pause/Freeze

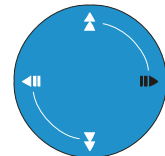
During playback, press the **Freeze** button. This feature pauses all full screen and multiscreen images. Pause is indicated by **FRZ** on the playback monitor.



Freeze Button

## Single Frame Advance

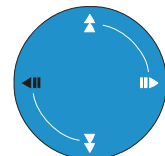
While in Pause mode, press the **Right Arrow** button. The unit will advance a single frame, then return to Pause mode.



Right Arrow Button

## Single Frame Rewind

While in Pause mode, press the **Reverse Play** button. The unit will rewind a single frame, then return to Pause mode.



Left Arrow Button

## Stop

To stop Triplex mode and return to Live mode on Monitor A, press the **Stop** button.



Stop Button

## Multiscreen Display

During Triplex mode, press the **Multiscreen** button to activate or change the multiscreen display. The 6-way and PIP multiscreen displays are not available in Triplex mode. For detailed information about Multiscreen displays, see section 2.6.



Multiscreen Button

## Multiscreen Display With Sequencing

The bottom right cameo of any multiscreen will start sequencing when the Sequence button is pressed. If this camera is a playback image, the sequencing will include all the non-displayed playback cameras, and vice versa for a live image.



Sequence Button

## Full Screen Display

Select any camera for Full Screen display by pressing the **Number** button of the desired camera. Pressing the Camera number button again displays the Status Display Box. Pressing the same button a third time displays any associated ATM or cash register ASCII text.



Number Button

## Sequenced Full Screen Display

While in a Full Screen display, press the **Sequence** button to begin full screen sequencing. The sequence list and dwell times are programmable. For detailed information about programming the sequence list see section 2.8.



Sequence Button

## Zooming

To activate the 2x digital zoom, select the full screen display of the camera you wish to zoom, then press the **Zoom** button. Zooming will be indicated by the LED located directly above the **Zoom** button. Zooming is also indicated as **ZOOM** on the monitor. Zooming works with frozen and non-frozen images. Zoomed images can also be frozen.

While Zoomed, use the **Arrow Buttons** to Pan and Tilt across the image. Please note, the camera does not move during digital Pan/Tilt.

Press the **Zoom** button again, or another camera button to cancel the Zoom operations.



Zoom Button  
with LED



If the **Zoom** button is pressed while in a multiscreen display, the camera from the last active cameo is selected for full screen display. Press the **Zoom** button again to activate the Zoom operation.

## 3 Menu System Overview

### 3.1 Menu Notation In This Manual

In the following sections, there are headings like this:

#### ❑ Main Menu → Time/Date → Set Time

**Meaning:** From the Main Menu, select Time/Date, then press the **Enter** button. The Time/Date menu will appear. From the Time/Date menu, select Set Time, then press the **Enter** button. A pop-up or pull-down menu will appear.

#### Selected Items

Items selected in the menu system are represented in the manual as follows:



### 3.2 Accessing The Menu System

Enter the menu system by pressing the **Menu** button. A Password Box will appear on the primary monitor. Enter either the:

- **Operator Password:** Providing limited access to the menu system. Only the Operator and System View menus are available.
- **Installer Password:** Providing complete menu access.

Use the **Number** buttons to enter the appropriate password.

Default passwords are provided in the beginning of this manual, in section 1.



Menu Button

### 3.3 Available Menus



## 3.4 Menus In This Manual

Each menu is covered in detail in this chapter of this manual. Menus and Menu Items appear in the manual in the same order they appear on-screen.

- **Main Menu**
- **Operator menu**

## 3.5 Navigating The Menu System

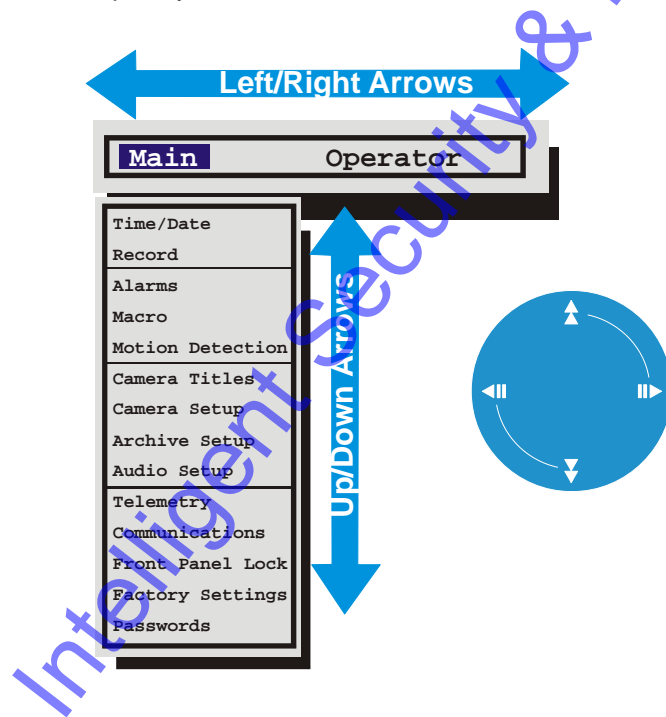
**Selecting a Menu from the Menu Bar:** When the menu system is first accessed, only the menu bar is displayed. Use the **Arrow Button** to select the desired menu.

**Opening the Drop Down Menus:** Press the **Down Arrow**.

**Navigating in Menus:** Press the **Up/Down Arrows** to highlight items in the drop-down menus.

**Selecting Menu Items:** Hit the **ENTER** button to select the highlighted menu item.

**Exiting Menus:** Press the **Menu** button to exit a menu. From the menu bar, press the **Menu** button to exit the menu system completely.



## 3.6 Menu Shortcuts

**Zoom Button:** In menu lists that have 2 settings per camera, the Zoom button will toggle all selections. This provides a quick and easy way to enable or disable all cameras for a particular feature.

**Camera Button:** In menu lists that provide settings per camera, a particular camera may be accessed directly by pressing on the associated camera button. Use the **Arrow Button** to modify the setting.

## 3.7 The Main Menu

### Main Menu Overview

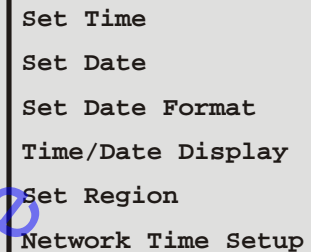
The Main menu contains the majority of programmable options for Vista Triplex<sup>2</sup>. Each item in the Main menu is described in detail in this section of the manual.

Main menu items appear in this section in the same order they appear in the menu.

## 3.8 Time/Date

Use this menu to specify:

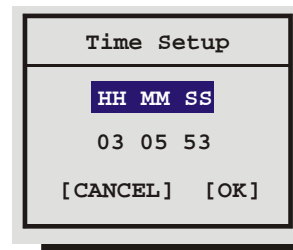
- The time and date.
- The date format: MM/DD/YY, YY/MM/DD, or DD/MM/YY.
- Which monitors will display the time and date.
- Set Regional Daylight Savings Time.
- Setup clock synchronization between Triplex and Network Server.



```
Set Time
Set Date
Set Date Format
Time/Date Display
Set Region
Network Time Setup
```

### ❑ Main Menu → Time/Date → Set Time

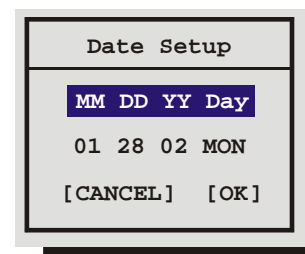
1. Using the **Up/Down Arrow** buttons to navigate, highlight **HH MM SS**.
2. Press the **Enter** button, the highlighting will move to the row of numbers.
3. Enter the time in Hours, Minutes, and Seconds. Use the **Up/Down Arrow** buttons to change the values and the **Left/Right Arrow** buttons to navigate.
4. Press the **Enter** button to confirm the selection and exit the edit mode.
5. **To save the changes and exit the menu:** Use the **Up/Down Arrow** buttons to select **[OK]**, then press the **Enter** button.
6. **To exit the menu without making changes:** Use the **Up/Down Arrow** buttons to select **[CANCEL]**, then press the **Enter** button.



```
Time Setup
HH MM SS
03 05 53
[CANCEL] [OK]
```

### ❑ Main Menu → Time/Date → Set Date

1. Press the **Enter** button, the highlighting will move to the row of numbers.
2. Enter the date in Months, Days, and Years. The day of the week is calculated automatically. Use the **Up/Down Arrow** buttons to change the values and the **Left/Right Arrow** buttons to navigate.
3. Press the **Enter** button to confirm the selection and exit the edit mode.
4. **To save the changes and exit the menu:** Use the **Up/Down Arrow** buttons to select **[OK]**, then press the **Enter** button.
5. **To exit the menu without making changes:** Use the **Up/Down Arrow** buttons to select **[CANCEL]**, then press the **Enter** button.



```
Date Setup
MM DD YY Day
01 28 02 MON
[CANCEL] [OK]
```

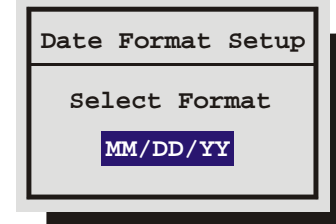
#### ❑ Main Menu → Time/Date → Set Date Format

Use the **Arrow Button** to set the desired date format. Select from either:

- MM/DD/YY
- DD/MM/YY
- YY/MM/DD

Press the **Enter** button to confirm the selection and exit the menu.

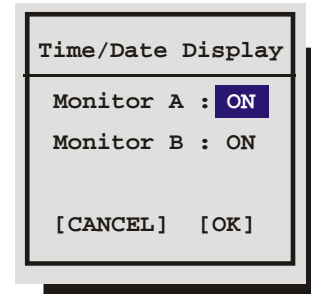
Press the **Menu** button to exit the menu without making changes.



#### ❑ Main Menu → Time/Date → Time / Date Display

Use this menu to specify if the time and date will be displayed on:

- Monitor-A.
- Monitor-B.
- Both Monitors.
- Not Displayed



Use the **Up/Down** arrows to navigate, then use the **Left/Right** arrows to change the values.

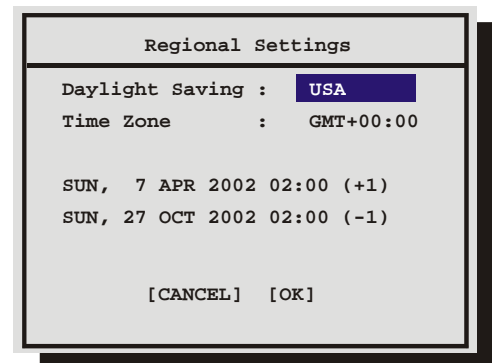
**Save changes and exit the menu:** Select **[OK]**, then press the **Enter** button.

**Exit the menu without making changes:** Press the **Menu** button, or select **[CANCEL]**, then press the **Enter** button.

#### ❑ Main Menu → Time/Date → Set Region

Use this menu to set the region for the Auto Daylight Savings Time feature. Choices are:

- **OFF:** Clock will not be changed automatically, but can still be adjusted by one hour using the daylight saving macros.
- **USA:** DST starts at 02:00 on the first Sunday in April. DST ends at 02:00 on the last Sunday in October. Includes: United States (except Hawaii, American Samoa, Guam, Puerto Rico, Virgin Islands, parts of Indiana and Arizona) and Canada (except Saskatchewan).
- **EUR:** DST starts at 01:00 GMT on the last Sunday in March. DST ends at 01:00 GMT on the last Sunday in October. Includes: European Union Countries.
- **AUS:** DST starts at 02:00 on the last Sunday in October. DST ends at 03:00 on the last Sunday in March. Includes: South Australia, Victoria, ACT, NSW. Excludes: Tasmania.



The Time Zone must be set correctly to ensure that the DST adjustments are made at the right time. It is also required for accurate email time stamping.



The clock will only be automatically adjusted once on a given time and date. If you manually set the clock back before the last DST change, the time will not get automatically adjusted again for that same time change.

## ❑ Main Menu → Time/Date → Network Time Setup

Use this menu to enable/disable and specify how often time synchronization should occur between the Triplex and the Network Server. The Region /Time Zone must be setup prior to enabling the option.

**Update Interval**, Select from: Enable, Disable, Once per Day, Twice per Day, and Once per Hour

**NTP Primary Server**: Enter IP Address of Primary Server.

**NTP Backup Server**: Enter IP Address of Backup Server.

1. To save changes and exit the menu: Select **[OK]**, then press the **Enter** button.
2. To exit the menu without making changes: Press the **Menu** button, or select **[CANCEL]**, and then press the **Enter** button.

Network Time Protocol Setup

Update Interval : **DISABLE**

NTP Primary Server : 3. 37. 8. 26

NTP Backup Server : 0. 0. 0. 0

[CANCEL] [OK]

Last Update: Never Since Power-up

Warning: Region/Time Zone must be set correctly!

## 3.9 Record

Use this menu to:

- Specify a schedule for recording.
- Specify if a camera is to be used for event recording, time-lapse recording, or both.
- Specify the record quality: High, Medium, or Standard.
- Specify the time-lapse record rate per camera.
- Specify the event record rate per camera.
- Specify the activity record rate per camera.
- Specify the global alarm record rate per camera.
- Specify the Alarm/Event actions.
- Perform disk maintenance by performing a Disk Test, Deleting, Un-deleting, or Destroying previously recorded video.
- Turn the Record Lock feature ON or OFF.
- Turn the Automatic Delete Mode ON or OFF.

**Record Timer**

Record Quality

Event/Timelapse

Timelapse Record Rate

Event Record Rate

Activity Record Rate

Alarm Record Rate

Alarm/Event Actions

Disk Maintenance

Record Lock

Auto Delete Mode

## ❑ Main Menu → Record → Record Timer

Use this menu to setup Preset Record Timer Events.

1. Use the **Left/Right arrows** to select a timed event from the list.
2. Press the **ENTER** button to enter the **Edit** mode.
3. Use the **Up/Down arrows** to change the values of the selected field.
4. Press the **Enter** button to exit the **Edit** mode.
5. Use the **Up/Down arrows** to highlight the **[OK]** field and press the **ENTER** button to save the changes.

Day	Start	Stop	Macro	ON/OFF
<b>7</b>	22:59	01:59	NONE	ON
MON-FRI	05:56	04:06	10	ON
--	--:--	--:--	--	--

[OK]

Hit 'ENTER' to toggle EDIT Mode

## ❑ Main Menu → Record → Record Quality

Use this menu to specify the record quality for each camera. Decreasing the record quality decreases the amount of disk space required to store the images, due to a higher compression scheme. There are 3 levels for each quality level, Standard 1 being the lowest and High 9 the highest.

Record Quality	
Camera 01:	<b>High 8</b>
Camera 02:	Medium 5
Camera 03:	Standard 1
Camera 04:	High 9
:	:
:	:
Camera 16:	Medium 4

[CANCEL] [OK]

Record Quality	Picture Quality	PAL *
Standard 1	Fair	5.2
Standard 2	Fair	7.6
Standard 3	Fair	10
Medium 4	Good	12.4
Medium 5	Good	15
Medium 6	Good	17.2
High 7	Excellent	20
High 8	Excellent	26.2
High 9	Excellent	32.6

\* These numbers represent the file sizes in kilobytes per image.

3. Use the **Arrow Button** to navigate, and change the values.
4. To save changes and exit the menu: Select **[OK]**, then press the **Enter** button.
5. Exit the menu without making changes: Press the **Menu** button, or select **[CANCEL]**, and then press the **Enter** button.



## ❑ Main Menu → Record → Event /Timelapse

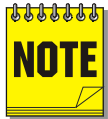
Use this menu to specify how each camera will record during normal and event conditions.

**TL:** Records at the Time-lapse Record Rate under normal conditions. Does not change record rate during an event.

**Event:** Records during events at the Event Record Rate. Camera does not record under normal conditions.

**Event + TL:** Records at the Time-lapse Record Rate under normal conditions. Records at the Event Record Rate during events. This is the default setting.

Event Camera Settings	
Camera 01:	Event + TL
Camera 02:	TL
Camera 03:	Event
Camera 04:	TL
	:
	:
Camera 16:	Event + TL
[CANCEL] [OK]	



The unit will respond to alarms and activity detection in all modes.

**About Events:** An Event is an action that the unit acknowledges by recording at the Event Record Rate, yet it is not cause for an Alarm. Events may be created two ways, via RS232 text insertion and Activity detection.

**Example of an Event:** A camera is pointed at the front door inside the lobby during business hours. With the Event Camera Settings Type set to Event, the unit does not record while the doorway is empty. When activity motion detection senses that someone is entering or leaving the doorway, the unit begins recording at the Event Record Rate and stops recording when the motion ceases.

**RS232 Event:** See section 8 for information about generating an Event via RS232, and optionally inserting ASCII text to mark the Event.

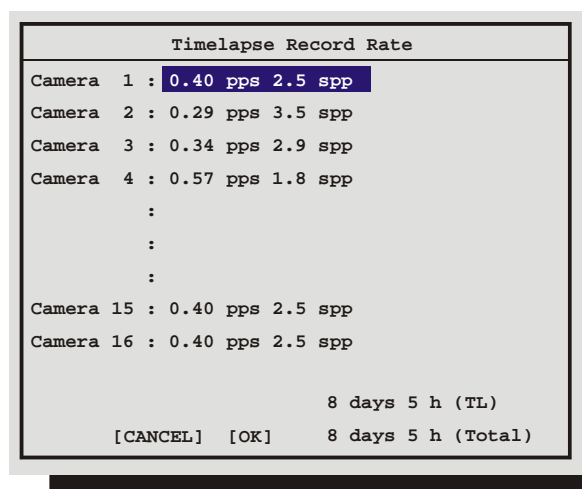
**Activity Detection Event:** See Setup Parameters in section 3.13 for detailed information about configuring activity detection as an event in the menu system.

## ❑ Main Menu → Record → Timelapse Record Rate

The unit records at the Timelapse Record Rate under normal conditions, when there are no alarms, events, or activity present. Record rates are measured in both Pictures Per Second (pps) and Seconds Per Picture (spp).

The maximum record rate per camera is inversely proportional to the number of cameras connected to the unit. The fewer cameras connected, the higher the maximum record rate for each camera, and vice versa. The maximum record rate for multiple cameras is 40pps. The maximum record rate for a single camera is 25pps.

The bottom right corner of the menu contains a record duration calculator. The top line indicates the estimated recording time for the unit in Time-lapse record mode only. The bottom line indicates the estimated recording time, taking into consideration the amount of time the unit will spend in Activity, Event, and/or Alarm record mode.



1. Use the **Arrow Button** to navigate, and change the values.
2. To save changes and exit the menu: Select **[OK]**, and then press the **Enter** button.
3. To exit the menu without making changes: Press the **Menu** button, or select **[CANCEL]**, then press the **Enter** button.

#### ❑ Main Menu → Record → Event Record Rate

The unit will record at the Event Record Rate when an Event is activated. Events can be activated by RS232 event generation or activity detection. See **Event Settings** on page 33.

Record rates are measured in both Pictures Per Second (pps) and Seconds Per Picture (spp).

The maximum record rate per camera is inversely proportional to the number of cameras connected to the unit. The fewer cameras connected, the higher the maximum record rate for each camera, and vice versa. The maximum record rate for multiple cameras is 40pps. The maximum record rate for a single camera is 25pps.

The bottom right corner of the menu contains a record duration calculator. The top line indicates the estimated recording time of the cameras in Event record mode only. The bottom line indicates the estimated recording time, taking into consideration the amount of time the unit will spend in Time-lapse, Activity, Event, and/or Alarm record mode.

Event Record Rate	
Camera 1 :	0.40 pps 2.5 spp
Camera 2 :	0.29 pps 3.5 spp
Camera 3 :	0.34 pps 2.9 spp
Camera 4 :	0.57 pps 1.8 spp
:	
:	
:	
Camera 15 :	0.40 pps 2.5 spp
Camera 16 :	0.40 pps 2.5 spp
125 days 8 h (EVENT)	
[CANCEL] [OK]	10 days 7 h (Total)

Estimate of the % of time each camera will typically spend in Event mode. For example if you expect to have about 20 total events each day, each lasting 3 minutes on average, then the % of the time will be 4%. (1 hour/24 hours)

1. Use the **Arrow Button** to navigate, and change the values.
2. To save changes and exit the menu: Select **[OK]**, and then press the **Enter** button.
3. To exit the menu without making changes: Press the **Menu** button, or select **[CANCEL]**, then press the **Enter** button.

#### ❑ Main Menu → Record → Activity Record Rate

The unit will record at the Activity Record Rate when the camera is in normal Timelapse Record Mode and activity is detected in the camera scene. Activity should not be linked to Event, in which case the Event Record Rate will be used.

Record rates are measured in both Pictures Per Second (pps) and Seconds Per Picture (spp).

The maximum record rate per camera is inversely proportional to the number of cameras connected to the unit. The fewer cameras connected, the higher the maximum record rate for each camera, and vice versa. The maximum record rate for multiple cameras is 40pps. The maximum record rate for a single camera is 25pps.

The bottom right corner of the menu contains a record duration calculator. The top line indicates the estimated recording time of the cameras in Activity record mode only. The bottom line indicates the estimated recording time, taking into consideration the amount of time the unit will spend in Time-lapse, Activity, Event, and/or Alarm record mode.

Activity Record Rate	
Camera 1 :	0.40 pps 2.5 spp
Camera 2 :	0.29 pps 3.5 spp
Camera 3 :	0.34 pps 2.9 spp
Camera 4 :	0.57 pps 1.8 spp
:	
:	
:	
Camera 15 :	0.40 pps 2.5 spp
Camera 16 :	0.40 pps 2.5 spp
68 days 11 h (ACTIVITY)	
[CANCEL] [OK]	9 days 16 h (Total)

Estimate of the % of time each camera will typically spend in periods of activity. For example if you expect to have about 20 total periods of activity each day, each lasting 3 minutes on average, then the % of the time will be 4%. (1 hour/24 hours)

1. Use the **Arrow Button** to navigate, and change the values.
2. To save changes and exit the menu: Select **[OK]**, and then press the **Enter** button.
3. To exit the menu without making changes: Press the **Menu** button, or select **[CANCEL]**, then press the Enter button.

#### ❑ Main Menu → Record → Alarm Record Rate

During an alarm, the unit records at the alarm record rate. The bottom of the menu contains a record duration calculator. The top line indicates the estimated recording time of the cameras in Alarm record mode only. The bottom line indicates the estimated recording time, taking into consideration the amount of time the unit will spend in Time-lapse, Activity, Event, and/or Alarm record mode.

The configuration of the Alarm Record Rate is closely associated with the Alarm Record Mode. For detailed information about configuring the Alarm Record Mode, see Alarm Record mode in section 3.11.

Global Alarm Record Rate	
% Time:	1%
60 pps	
40 days 20 h (Alarm)	
15 days 11 h (Total)	
[CANCEL] [OK]	

Estimate of the % of time the unit will typically spend in alarm mode. For example if you expect to have about 5 total periods of alarms each day, each lasting 3 minutes on average, then the % of the time will be 1%. (15 min/24 hours)

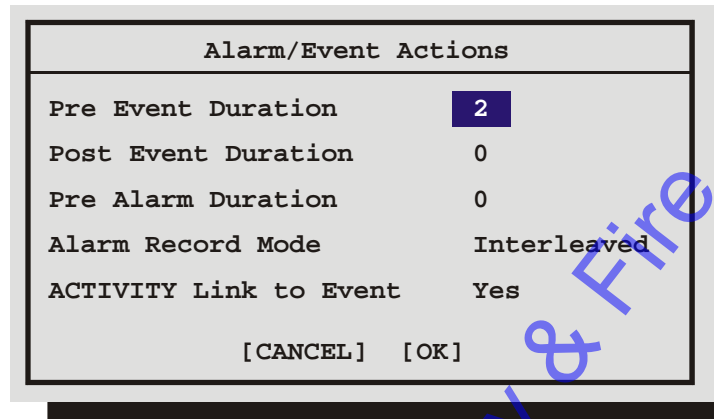
Record  
Duration  
Calculator

1. Use the **Arrow Button** to navigate, and change the values.
2. To save changes and exit the menu: Select **[OK]**, and then press the Enter button.
3. To exit the menu without making changes: Press the **Menu** button, or select **[CANCEL]**, then press the Enter button.

❑ **Main Menu → Record → Alarm/Event Actions**

**Pre Event Duration:** The unit will record up to 5 seconds of data ahead of the event trigger, at the Event Record Rate. Select from 0 to 5 seconds.

**Post Event Duration:** The unit will record up to 250 seconds after the completion of the Event, at the Event Record Rate. Select from 0 to 250 seconds.



The screenshot shows a menu titled "Alarm/Event Actions". It contains the following settings:

Alarm/Event Actions	
Pre Event Duration	2
Post Event Duration	0
Pre Alarm Duration	0
Alarm Record Mode	Interleaved
ACTIVITY Link to Event	Yes
[CANCEL] [OK]	

**Pre Alarm Duration:** The unit will record up to 5 seconds of data ahead of the alarm trigger, at the Alarm Record Rate. Select from 0 to 5 seconds.

**Alarm Record Mode:** Use this option to determine how the unit will record cameras in alarm.

**Exclusive:** The unit records only the camera (or cameras) in alarm.

**Interleaved:** Alarmed cameras are recorded at a higher rate than non-alarm cameras. The unit accomplishes this by interleaving images of alarmed cameras between images from non-alarmed cameras in the record list. **Interleaved is the recommended mode of operation.**

**Example of Record Lists:**

Exclusive record list for 8 cameras, Camera-4 in alarm.	4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4
Interleaved record list for 8 cameras, Camera-4 in alarm.	1 4 2 4 3 4 5 4 6 4 7 4 8 4 1 4

**ACTIVITY Link to Event:** Selecting **Yes** in this menu will activate the event record speed when activity detection is present.

## ❑ Main Menu → Record → Disk Maintenance

Use the **Arrow Button** to select from the following options, then press the **Enter** button to begin.

**Delete:** Delete all data from the hard disk (with the possibility of restoring it).

**Undelete:** Restore data that has been deleted, but not yet overwritten.

**Destroy:** Erase all data from the hard disk permanently, **without the possibility of restoring it**. Selecting this option brings up a confirmation dialog box.

**Test:** Provides access to the **Disk Test Setup** menu which features disk test and monitoring options.



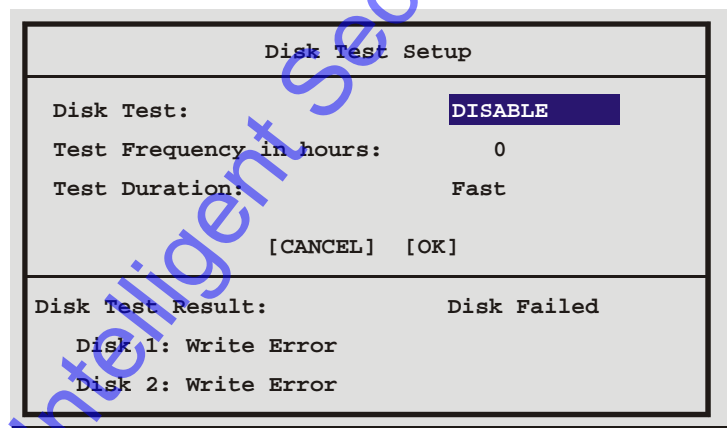
## Disk Test Setup Menu

The Disk Test Setup menu provides several testing options including the test time, frequency, and duration.

**Disk Test:** Options include **Disable**, **Test Now**, **Test Periodically**. The **Test Periodically** option runs the Disk Test at the specified frequency. The Disk Tests run in the background and will not interfere with normal operations.

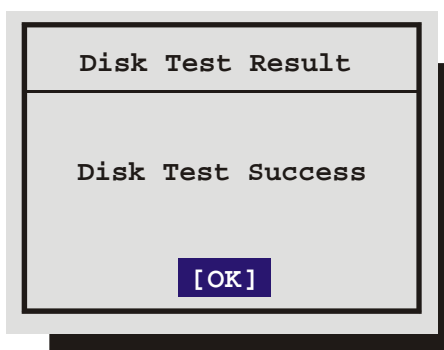
**Test Frequency in hours:** From 0 to 1000 hours between tests.

**Test Duration:** This option is for the type of test to run; **Fast** or **Thorough**. The **Thorough** test will test significantly more sectors than the **Fast** test. Vista recommends using the **Thorough** test. The **Fast** test can miss some disk failures.

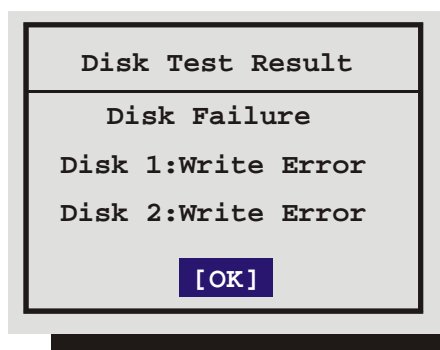


Use the **Arrow Button** to navigate, and change the values. When satisfied with the selections select **OK** and press the **Enter** button to execute.

The Disk Test will run in the background and will not interfere with normal operations. Once the disk test is done, a message will appear on the screen indicating the test result.




**PASSED**



**FAILED**

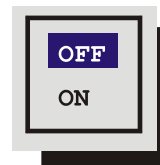
Press the Enter button to clear from the display.

Should a disk test fail, several actions will performed:

- An icon will be displayed indicating disk failure.  It is displayed on Monitor A on the bottom of the screen in the middle. This icon will only disappear when the disk is replaced.
- If the Notify Alarm or Notify Record email option is enabled in the **Email Notification Setup** Screen, an email will be sent indicating that a disk failure occurred.

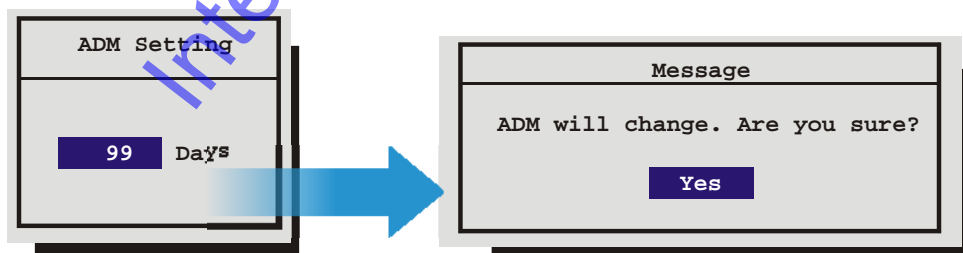
#### ☐ **Main Menu → Record → Record Lock**

The Record Lock feature prevents Recording from being halted from the Front Panel. Turning this feature **ON** automatically starts the unit recording.



#### ☐ **Main Menu → Record → Auto Delete Mode**

The ADM feature prevents the unit from displaying or archiving any search results that are more than the specified number of days old. This feature may be required by law in some jurisdictions. Choose from 1 to 99 days or **Off**. The default setting is **Off**.



## 3.10 Alarms

Use this menu to configure the alarm handling features of the unit.



**Caution!** Vista Triplex's primary function is to furnish video multiplexing and recording with a multiscreen display. Although the unit has alarm handling and motion detection functions, these are considered secondary features. **This unit should not be the only alarm device on site.**

### Input Configuration

Alarm Latch  
Enable / Disable  
Alarm History  
Link to a Macro  
Buzzer Setup  
Videoloss Action  
Notification  
Archive Alarms

#### ❑ Main Menu → Alarms → Input Configuration

Configure the alarm inputs as either Normally Open or Normally Closed.

Configure inputs as follows.

**Normally Open Zero Potential Relay Contact:** Configure in menu as Normally Open.

**Normally Closed Zero Potential Relay Contact:** Configure in menu as Normally Closed

**TTL Active High:** Configure in menu as Normally Closed.

**TTL Active Low:** Configure in menu as Normally Open.

**Open Collector Active On:** Configure in menu as Normally Open.

**Open Collector Active Off:** Configure in menu as Normally Closed.

### Alarm Input

Alarm 01: N/OPEN  
Alarm 01: N/CLOSED  
Alarm 03: N/OPEN  
Alarm 04: N/CLOSED  
:  
:  
Alarm 15: N/OPEN  
Alarm 16: N/CLOSED

[CANCEL] [OK]

#### ❑ Main Menu → Alarms → Alarm Latch

This feature determines how the unit latches alarm conditions.

Selecting from the following options.

**Latched:** The alarm is activated until it is silenced and acknowledged by the user.

**Transparent:** The alarm is active only while receiving alarm input. The alarm condition is canceled when the alarm input ceases.

**Timed Out:** The alarm condition is latched for the amount of time selected in this menu, then it is automatically silenced and acknowledged. If the alarm input exceeds the duration specified in this menu, the unit silences and acknowledges the alarm when the alarm input ceases. Select the timeout duration, the range is from 1 to 250 seconds.

Transparent alarms cannot be silenced and acknowledged. If transparent mode is preferred, but the ability to silence and acknowledge alarms is desired, select Timed Out and set the Alarm Timeout to two seconds.

### Latched

Transparent  
Timed Out

#### ❑ Main Menu → Alarms → Enable / Disable

Use this menu to Enable or Disable the alarm inputs.

### Individual Enable

Enable All  
Disable All



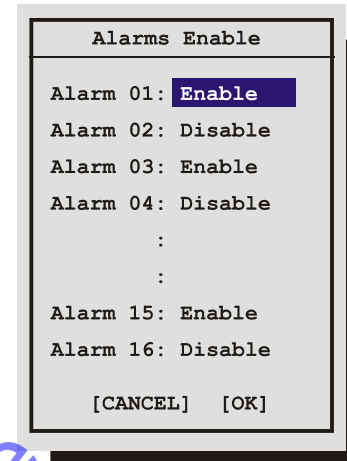
Select from the following:

- **Individual Enable:** Allow the user to access the Alarm Enable submenu, and enable or disable alarm inputs on a per camera basis.
- **Enable All**
- **Disable All**

Use the **Arrow Buttons** to navigate, and change the values.

**Save changes and exit the menu:** Select **[OK]**, then press the **Enter** button.

**Exit the menu without making changes:** Press the **Menu** button, or select **[CANCEL]**, then press the **Enter** button.



Alarms Enable

Alarm 01:	Enable
Alarm 02:	Disable
Alarm 03:	Enable
Alarm 04:	Disable
:	:
Alarm 15:	Enable
Alarm 16:	Disable

[CANCEL] [OK]

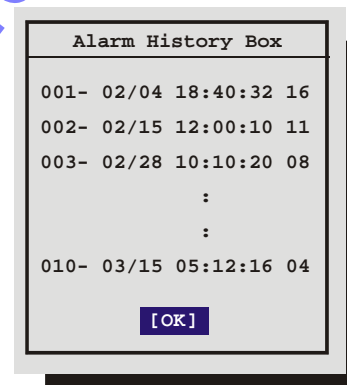
#### ❑ Main Menu → Alarms → Alarm History

Use this window to view a list of the 100 most recent alarms. Alarms are displayed 10 at a time. Use the **Arrow Buttons** to navigate, and change the values.

Information displayed in this window is:

- The alarms number in the list.
- The date of the alarm (month and day).
- The time of the alarm (hours, minutes, and seconds).

The number of the camera input in alarm.



Alarm History Box

001-	02/04	18:40:32	16
002-	02/15	12:00:10	11
003-	02/28	10:10:20	08
:	:	:	:
010-	03/15	05:12:16	04

[OK]

#### ❑ Main Menu → Alarms → Link To A Macro

Use this menu to link an alarm input to a macro. If a link is created, a macro will run each time that alarm is activated.

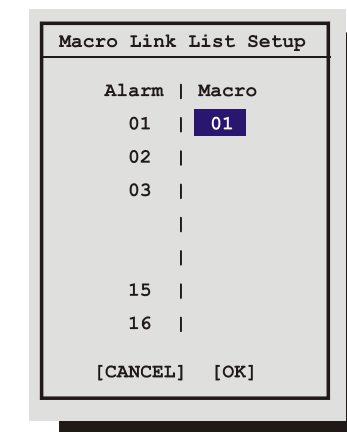
**Alarm:** Select the alarm input you would like to link.

**Macro:** Select the macro number you wish to link to. Leave this setting blank if you do not wish to link to a macro.

Use the **Arrow Buttons** to navigate, and change the values.

**Save changes and exit the menu:** Select **[OK]**, then press the **Enter** button.

**Exit the menu without making changes:** Press the **Menu** button, or select **[CANCEL]**, then press the **Enter** button.



Macro Link List Setup

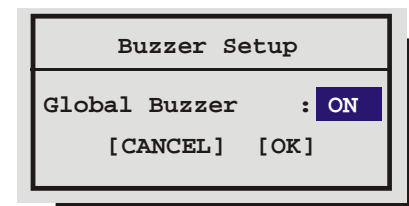
Alarm	Macro
01	01
02	
03	
:	:
15	
16	

[CANCEL] [OK]

#### ❑ Main Menu → Alarms → Buzzer Setup

Use this menu to configure the internal buzzer.

**Global Buzzer:** The Global Buzzer setting acts as a master On/Off switch. Setting the Global Buzzer to **OFF** deactivates all buzzer activity.



Buzzer Setup

Global Buzzer : ON

[CANCEL] [OK]

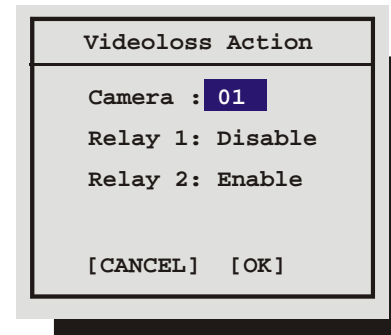
## ❑ Main Menu → Alarms → Videoloss Action

Use this menu to configure how the unit responds to videoloss.

**Camera:** Select the camera you wish to configure.

**Relay 1:** If enabled, the unit will activate Relay 1 when videoloss is detected.

**Relay 2:** If enabled, the unit will activate Relay 2 when videoloss is detected.



Videoloss Action	
Camera :	01
Relay 1:	Disable
Relay 2:	Enable
[CANCEL] [OK]	

## ❑ Main Menu → Alarms → Notification

Use this menu to select Email Alarm Notification.

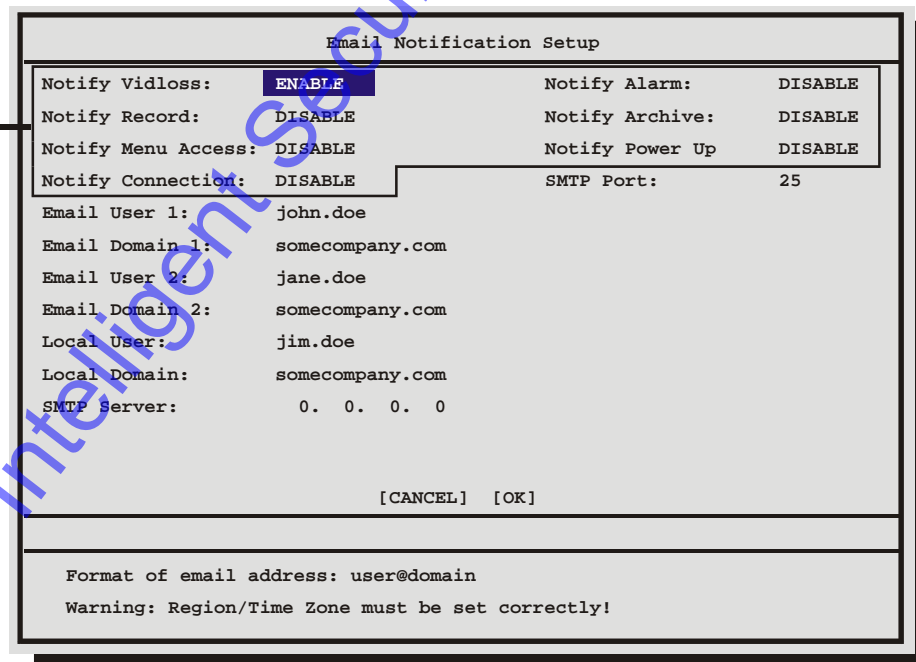


Email
-------

### Email Notification Setup

This screen allows the user to setup the types of events to be notified of, and the email addresses (up to two) to be notified. Follow the context sensitive on-screen instructions to setup the individual fields. Also, please note that the Region/Time Zone setting must be set correctly for Email notification to time stamp messages accurately. If the Notify Alarm or Notify Record fields are enabled you will be notified of the results of the Disk Test.

One or more of these fields must be set to **ENABLE** to receive an email notification of the selected event.



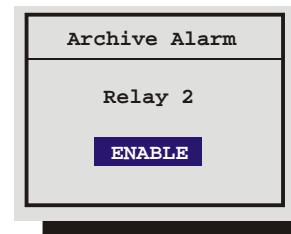
Email Notification Setup			
Notify Vidloss:	ENABLE	Notify Alarm:	DISABLE
Notify Record:	DISABLE	Notify Archive:	DISABLE
Notify Menu Access:	DISABLE	Notify Power Up	DISABLE
Notify Connection:	DISABLE	SMTP Port:	25
Email User 1:	john.doe		
Email Domain 1:	somecompany.com		
Email User 2:	jane.doe		
Email Domain 2:	somecompany.com		
Local User:	jim.doe		
Local Domain:	somecompany.com		
SMTP Server:	0. 0. 0. 0		
[CANCEL] [OK]			
Format of email address: user@domain			
Warning: Region/Time Zone must be set correctly!			

### Email Address Format

The format of the email addresses should be entered as follows. If the email address to be notified is [john.doe@somecompany.com](mailto:john.doe@somecompany.com), then john.doe should be entered in one of the **Email User** fields and somecompany.com should be entered in the subsequent **Email Domain** field.

## ❑ Main Menu → Alarms → Archive Alarms

Selecting **Enable** from this menu will cause the unit to activate Relay 2 if a malfunction occurs while archiving.



## 3.11 Macro

A macro is a recorded sequence of keystrokes. The number of macros depends on the number of camera inputs (4, 10 or 16). Each macro can have up to 32 keystrokes.

Use this menu to:

- Enter Macro Record mode.
- Program a scheduled start time for a macro.

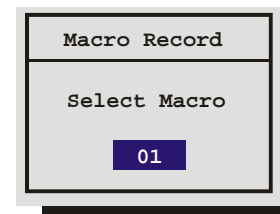


## ❑ Main Menu → Macro → Macro Record

**Note:** Do not attempt macro programming while the front panel is locked.

To begin recording a macro:

1. Select the macro number you wish to record, then press the **Enter** button. The unit will automatically exit the menu system and go to a starting point. Macro Record mode is indicated as **F** and the **Macro Number** on-screen.
2. From this point, begin recording the desired keystroke sequence. Record up to 32 keystrokes. If 32 keystrokes are exceeded, the unit will end the macro recording automatically.
3. When finished programming, press the **Function** button then the **Enter** button to end the macro recording. A form is provided in section 10 to keep track of recorded macro functions.



**Keystroke count while in the menu system:** While recording a macro, entering the menu system, changing multiple menu items, and exiting the menu system are only counted as one keystroke. Using the **Arrow Buttons** to navigate the menu system does not count as keystrokes. Once the menu system has been exited, re-entering the menu system will count as a second keystroke.

Not all menu items can be programmed using macros. For a complete list of macro programmable menu items, see the table below.

During macro recording, the following button combinations perform special functions.

Button Sequence	Resulting Action
<b>Function</b> then <b>1.</b>	Activate Relay 1 output.
<b>Function</b> then <b>2.</b>	Reset Relay 1 output.
<b>Function</b> then <b>3.</b>	Pause macro for 1 second.
<b>Function</b> then <b>4.</b>	Pause macro for 5 seconds.
<b>Function</b> then <b>5.</b>	Activate Relay 2 output.
<b>Function</b> then <b>6.</b>	Reset Relay 2 output.
<b>Function</b> then <b>Enter.</b>	End macro recording

## Macro Excluded Features

The following core features or settings cannot be programmed by Macro.

- Disk Maintenance.
- Erase Archive Medium.
- POTS Setting.
- Ethernet Setting.
- RS485 Network Address.
- Front Panel Lock/Unlock.
- Record Timer.

## Running A Macro

A macro is a recorded sequence of up to 32 keystrokes. To activate a macro, press the **Function** button followed by the **Number** button of the desired macro. While running, the macro is indicated on-screen as the letter **F** and the macro number.

The user can cancel the macro at any time by pressing the **Function** button.



Function and Number Buttons

## Daylight Savings Time (Alternate Method)

To adjust the time one hour for daylight savings time, press the **Function** button, then the **Sequence** button. If this function is activated during April, one hour is added to the time. If this function is activated in October, one hour is subtracted from the time. This function will only operate once per time period.



Function and Sequence Buttons

## ❑ Main Menu → Macro → Timed Macro Start

Use this menu to program scheduled start times for macros. Up to 20-scheduled start times can be programmed in this menu.

**Event:** Select the scheduled start event you wish to edit.

**Day:** Select the start day (**Monday – Sunday**) of the macro. Select \*\* (double asterisks) to run the macro every day.

Select **None** to cancel the scheduled start time.

**Time:** Select the start time for the macro.

**Macro:** Select the desired macro number.

A form is provided in section 10 to keep track of scheduled macros.

**Timed Macro Setup**

---

Event : 01

Day : Monday

Time : 00:00

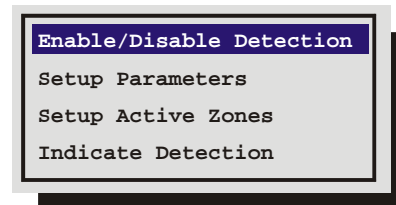
Macro : 01

[CANCEL] [OK]

## 3.12 Motion Detection

Use this menu to:

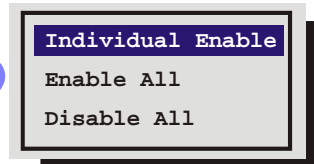
- Enable motion detection on a per camera basis.
- Set motion detection as Activity detection or Intrusion Detection.
- Configure the motion detection parameters on a per camera basis.
- Activate individual zones in a scene to respond to motion detection.
- Activate the on-screen motion detection indicator.



### ❑ Main Menu → Motion Detection → Enable/Disable Detection

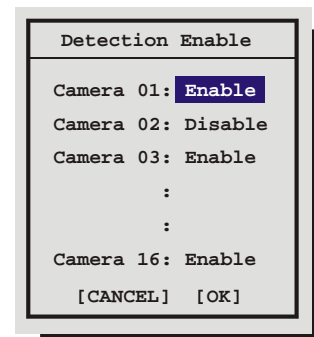
Selecting **Enable All** or **Disable All** from this menu will activate or deactivate motion detection on all cameras.

Selecting **Individual Enable** from this menu will bring up the following menu.



### Individual Enable Menu

Use this menu to enable or disable motion detection on a per camera basis. Use the **Arrow Buttons** to navigate, and change the values.



### ❑ Main Menu → Motion Detection → Setup Parameters

Use this menu to select the **Camera**, **Motion Detection Type**, and **Sensitivity** of the Motion Detection you wish to configure.

Motion Detection Parameters Setup	
Camera	01
Motion Detection Type	ACTIVITY
Sensitivity	06
Relay Output	2
Rejection	LOW
Target Size	01
Link to Alarm	NONE
[CANCEL] [OK]	

Use the **Arrow Button** to navigate, and change the values.

## Activity Vs. Intrusion

Activity Detection is a simple type of motion detection having only a sensitivity setting and a relay output. Intrusion Detection is a more sophisticated type of motion detection, with additional features such as false alarm rejection levels, minimum target size, and an alarm output.

### Activity Detection Setup

If Activity is selected in Motion Detection Type field, the following parameters are enabled:

**Relay Output:** The unit may be configured to activate a relay output when motion detection is present. Select either **1**, **2**, **1+2** (both relays), or **None**.

### Intrusion Detection Setup

If Intrusion is selected in Motion Detection Type field, the following parameters are enabled:

**Sensitivity:** Use the **Arrow Button** to change the motion detection sensitivity, 10 being the most sensitive.

**Rejection:** Configure the unit's false alarm rejection feature by selecting **Low**, **Medium**, or **High**. These settings are based on the number of simultaneously triggered zones and the persistence of motion in a scene. The Low setting is the most sensitive to motion. The Medium setting will filter out most false alarm situations due to sudden luminance changes over the whole scene (clouds passing over). The High setting will filter out sudden luminance changes as well as spurious motion events that do not persist for a number of frames (a bird flying past the lens).

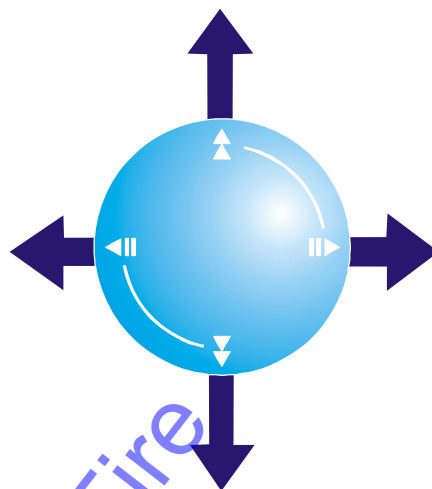
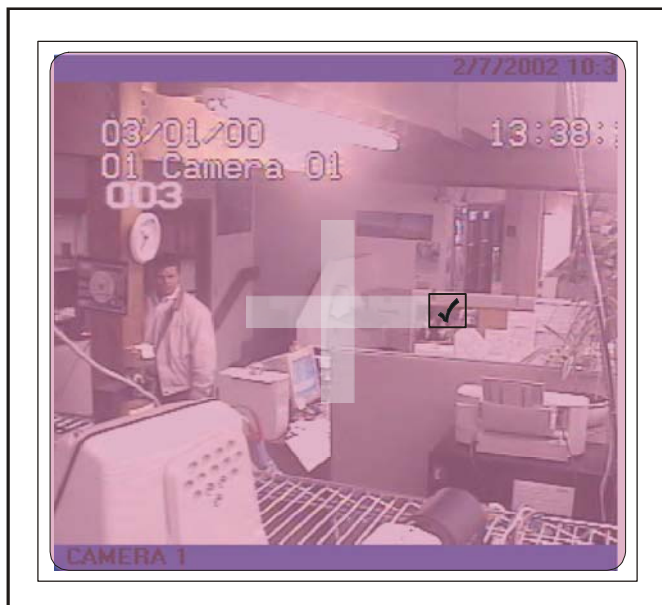
**Target Size:** This setting is the minimum number of zones (from the 16 x 16 grid) that must be activated simultaneously before it is considered to be valid motion.

**Link To Alarm:** Select the alarm number that you wish to activate when motion detection is activated.

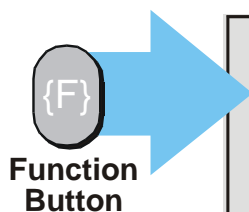
## ☐ Main Menu → Motion Detection → Setup Active Zones

Use this menu to setup the Active Zones for motion detection. The screen shown below will overlay the current video image allowing for precise activity zone setup. The disabled zones will be tinted. The enabled zones will be clear.

## Activity Grid Setup Screen



Pressing the Function button will bring up the Help screen shown below. This screen will overlay the current video image.



'MENU' : Exit Activity Setup  
'ENTER': Save and Exit Activity Setup  
'PAUSE': Toggle between Enable and Neutral  
'STOP' : Toggle between Disable and Neutral  
'ZOOM' : Disable/Enable all zones  
'PLAY FORWARD': Increase the Sensitivity level  
'PLAY REVERSE': Decrease the Sensitivity level



This Help Screen will display for 15 seconds, and then disappear. Press the Function button again to redisplay.

## Sensitivity Scope

Use the sensitivity scope to adjust the motion detection sensitivity for the scene. The sensitivity scope is the bar located near the left-hand corner of the screen.

The black bar raises and lowers to indicate the degree of motion detected. When the black bar reaches the red bar, a motion detection alarm is activated.

**Adjusting Motion Detection Sensitivity:** Raise and lower the red bar to change the motion detection sensitivity. Use the Play Forward button to increase the sensitivity level and the Play Reverse button to decrease the sensitivity level. The sensitivity level is also displayed as a numeric value.

Play Reverse to decrease the Sensitivity



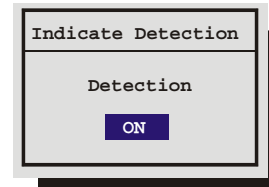
Play Forward to increase the Sensitivity

5



### ❑ Main Menu → Motion Detection → Indicate Detection

Motion Detection may be indicated on-screen by displaying the letter **M**. Use this menu to turn this feature On or Off.



## 3.13 Camera Titles

Use this menu to:

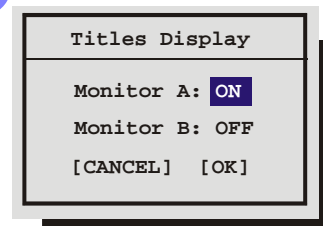
- Specify if the camera titles will be displayed on the monitors.
- Edit the title for each camera.



### ❑ Main Menu → Camera Titles → Title Display

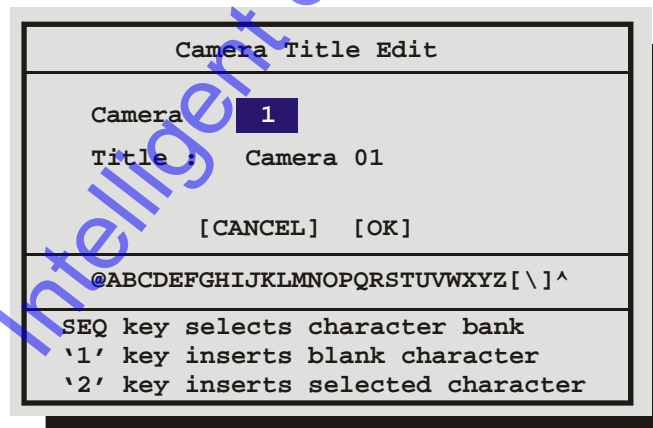
Camera titles may be displayed on either monitor. Use this menu to turn this feature On or Off.

Use the **Arrow Buttons** to navigate, and change the values.



### ❑ Main Menu → Camera Titles → Edit Titles

Use the **Arrow Buttons** to select the camera whose title you wish to configure, and then press the **Enter** button. The Camera Title Edit menu will appear.



### Camera Title Edit Menu

1. With the camera title selected, press the **Enter** button. The menu will enter the Edit mode and the character bank will appear in the centre of the menu.
2. Press the **Sequence** button to select the desired character set.
3. Use the **Left/Right arrows** to navigate the cursor in the camera title.
4. Use the **Up/Down arrows** to navigate the cursor in the character bank.

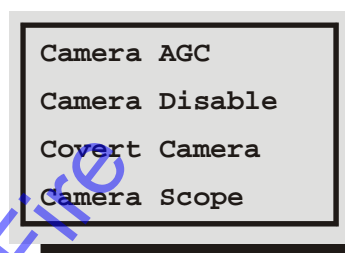


5. Press the **Number 1** button to insert a blank character or press the **Number 2** button to insert the selected character.
6. When finished editing the title, press the **Enter** button to exit the edit mode.
7. **Save changes and exit the menu:** Select **[OK]**, then press the **Enter** button.
8. **Exit the menu without making changes:** Press the **Menu** button, or select **[CANCEL]**, then press the **Enter** button.

## 3.14 Camera Setup

Use this menu to:

- Adjust the Automatic Gain Control.
- Disable or Enable camera inputs.
- Specify cameras as covert (recorded but not displayed).
- View the Camera Scope (Histogram).



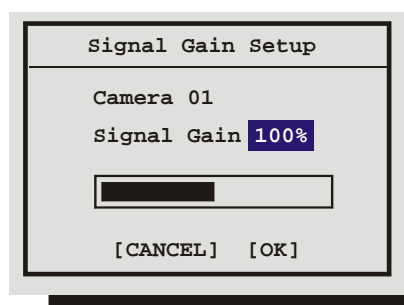
### ❑ Main Menu → Camera Setup → AGC

Use the Automatic Gain Control (AGC) to adjust the video input signal level for cameras whose level is outside the normal range. The default gain setting is 100%.

Use the **Arrow Button** to navigate, and change the values.

**Save changes and exit the menu:** Select **[OK]**, then press the **Enter** button.

**Exit the menu without making changes:** Press the **Menu** button, or select **[CANCEL]**, then press the **Enter** button.



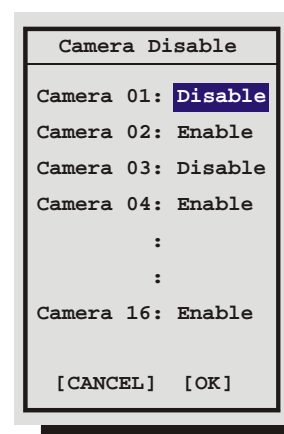
### ❑ Main Menu → Camera Setup → Camera Disable

Use this menu to Disable or Enable each camera input individually.

Use the **Arrow Buttons** to navigate, and change the values.

**Save changes and exit the menu:** Select **[OK]**, then press the **Enter** button.

**Exit the menu without making changes:** Press the **Menu** button, or select **[CANCEL]**, then press the **Enter** button.



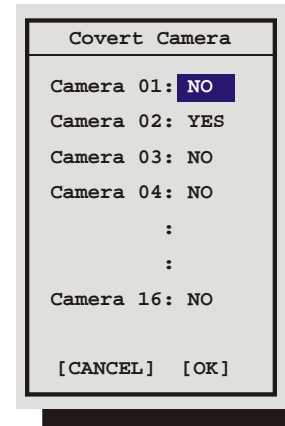
### ❑ Main Menu → Camera Setup → Covert Camera

This feature removes cameras from all live and playback displays while continuing to record them, so that the users and the public are unaware that the camera is being recorded. Covert cameras are viewable during playback.

Select **Yes** in this menu to configure a camera as covert.

Use the **Arrow Buttons** to navigate, and change the values.

To disable the covert camera (make display visible) return to this menu and change the selection to **NO**. The camera's display will become visible upon exiting the Main Menu.



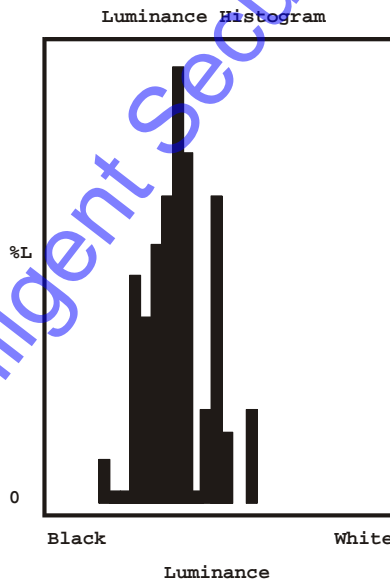
### ❑ Main Menu → Camera Setup → Camera Scope

Use this menu to view a live luminance histogram of the currently displayed camera.

#### Luminance Histogram

A Luminance Histogram is a graphical representation of how many times each grey-level value occurs in an image.

Use this feature to analyse and optimise the video input signal.

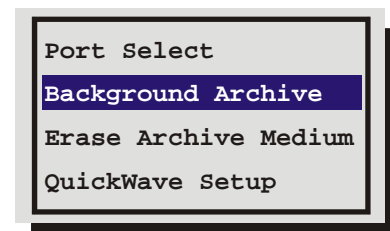


## 3.15 Archive Setup

Data recorded by the unit can be archived to an external archive device.

Use this menu to:

- Select the Port where the archive device will be connected.
- Turn Background Archiving mode **Off** and **On**.
- Erase the recorded data on a compatible archive device.
- Enable or Disable QuickWave Setup.

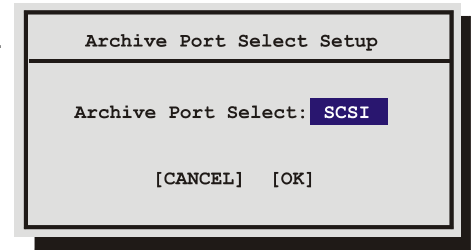


### ❑ Main Menu → Archive Setup → Port Select

Select the Port or interface to which the archive device will be connected.  
Select from the following items.

**SCSI:** SCSI archive devices.

**1394:** 1394 Firewire archive devices.



### ❑ Main Menu → Archive Setup → Background Archive

**Background Archive:** Commands the unit to record data to both the hard disk and the archive device simultaneously.

Select from the following items.

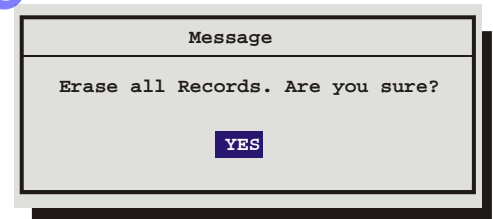
- **OFF:** Turns background archiving Off.
- **ON:** Turns background archiving On.



### ❑ Main Menu → Archive Setup → Erase Archive Medium

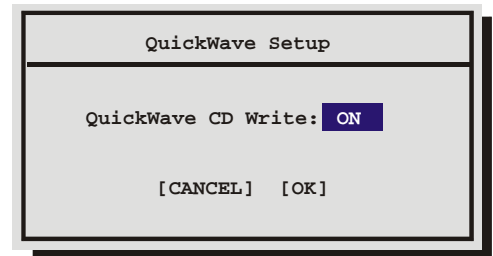
Use this feature to erase all of the recorded data on an archive device.

With **Erase Archive Medium** highlighted, press the **Enter** button. If a compatible archive device is connected, a confirmation box will appear, otherwise no action will occur.



### ❑ Main Menu → Archive Setup → QuickWave Setup

This feature provides the option of having the QuickWave software written to any CDs that are created. This allows the CD to be read on any PC without installing software. Select ON to enable, OFF to disable.



## 3.16 Audio Setup

Use this menu to enable or disable the audio feature of the Triplex. Select from:

- OFF
- G.711



#### Audio Limitations:

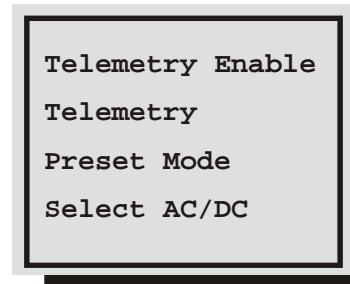
1. To record audio at least one the unit's video inputs must be set to record video at a rate of 1pps or faster.
2. If all the cameras are set to EVENT mode and no events are occurring, no audio will be recorded regardless of the event recording speed.

## 3.17 Telemetry

Use this menu to:

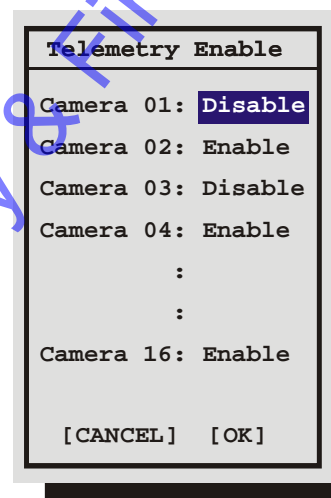
- Enable or Disable telemetry for each camera individually.
- Select either Legacy or Current telemetry.
- Configure the preset mode as Legacy or Current.
- Enable or Disable preset programming.
- Select AC or DC for each camera individually.

A Vista NPX/KBD remote keyboard is required to control telemetry cameras.



### ❑ Main Menu → Telemetry → Telemetry Enable

Use this menu to Enable or Disable telemetry of each camera individually.



### ❑ Main Menu → Telemetry → Telemetry

Use this menu to select the telemetry signal type. Select from either:

**Legacy:** Asynchronous, not synchronized with the video signal. This is the older style.

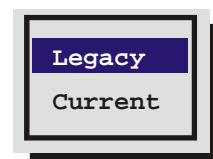


**Current:** Synchronous, synchronized with the video signal. This is the newer style.

Legacy telemetry may interfere with some on-screen displays. If this happens, try using Current telemetry. Current works with Baxall ZR-mini receivers or DAX units. Changing the telemetry type is a global function, which changes all telemetry outputs.

### ❑ Main Menu → Telemetry → Preset Mode

Select either Legacy or Current. Current mode is only available on ZRX-mini receivers manufactured after February 1996.



## Legacy Mode Procedure

1. Press the Telemetry button to enter the telemetry mode.
2. Press and release the **Function** button, then press the **Preset** button.
3. Pan and Tilt the camera to the desired position.
4. Press the Iris Open button to store the position.
5. Toggle the **Lights** button On and Off to advance to the next preset.
6. Repeat the previous 5 steps for each of the eight presets, or exit by switching Camera Power Off.
7. When all presets are stored, press the **Telemetry** button to exit the telemetry mode.

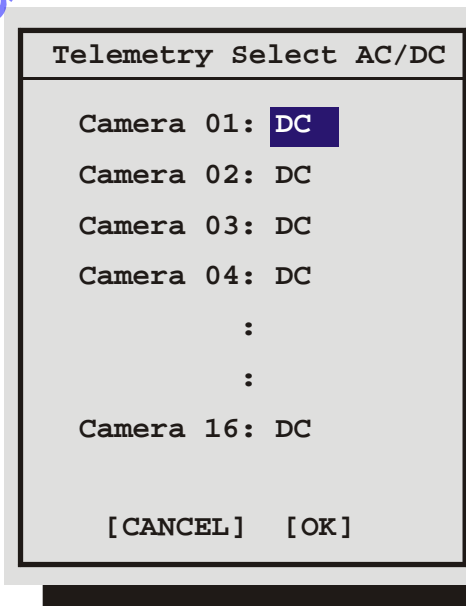
## Current Mode Procedure

1. Press the Telemetry button to enter the telemetry mode.
2. Pan and Tilt the camera to the desired position.
3. Press and release the **Function** button, then press the **Preset** button.
4. Press the required **Number** button to store the preset.
5. Repeat the previous 4 steps for the next preset.
6. When all presets are stored, press the **Telemetry** button to exit the telemetry mode.

### ❑ Main Menu → Telemetry → Select AC/DC

Select the drive type, which matches the power used by the remote Pan/Tilt head or Dome. Consult your camera head equipment documentation or supplier to determine the drive type.

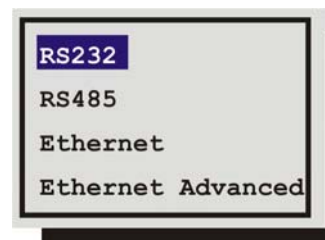
The default setting for all cameras is DC.



## 3.18 Communications

Use this menu to:

- Configure the baud rates and settings for the RS232 ports.
- Configure the network address for the RS485 network.
- Configure the Ethernet address and network settings.
- Configure the bandwidth and TCP MTU size.



## ❑ Main Menu → Communications → RS232

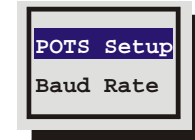
Select the Port you wish to configure and press the ENTER button.



### Port 1

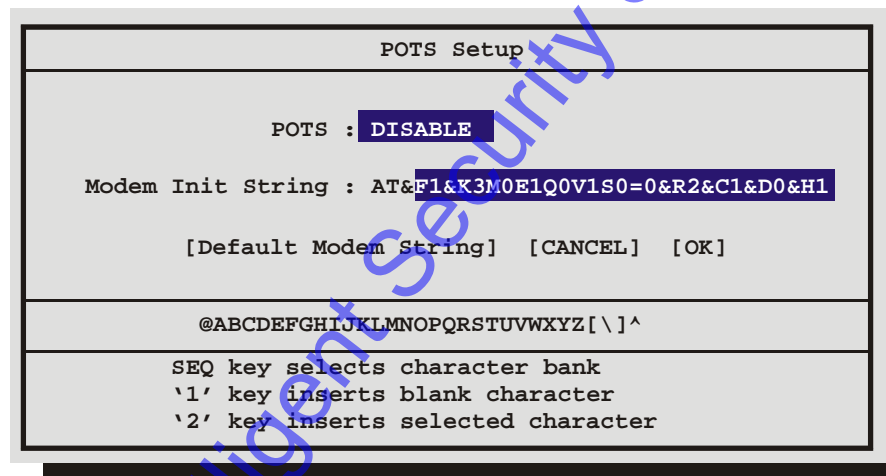
Use this menu to:

- Enable/Disable POTS and configure the Modem initialization string (POTS Setup).
- Adjust the Baud rate.



### POTS Setup

The default modem string (shown below) is for use with Hayes Accura 56k, Diamond Supra Express 56k, and 5686 US Robotics modems in their default conditions. Consult with the modem manual before attempting to make any changes. It is strongly recommended that the modem initialization string only be modified by a qualified technician.



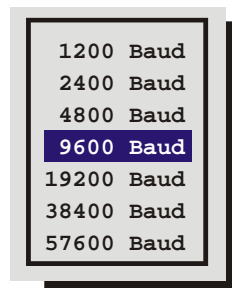
1. With the Modem Init String highlighted, press the **Enter** button to enter the Edit mode. The character bank will appear in the centre of the menu.
2. Press the **Sequence** button to select the desired character bank.
3. Use the **Up/Down** arrows to navigate to the **Modem Init String** field.
4. Use the **Left/Right** arrows to select a character from the character bank.
5. Use the **Number 2** button or use the **Arrow Buttons** to insert the desired character from the character bank into the Modem Init String and advance to the next character.
6. Use the **Number 1** button to insert a blank character.
7. When finished, press the **Enter** button.
8. To save the changes and reboot, select **OK**, then press the **Enter** button. The unit will only reboot if changes were made to the Modem Init String.
9. To exit the menu without making changes, select **Cancel**, then press the **Enter** button. Pressing the **Menu** button also exits the menu without making changes.

## Baud Rate

Use this menu to configure the baud rate for Port 1. Use the **Up/Down Button** to select a baud rate from the menu.

**Save changes and exit the menu:** Press the **Enter** button.

**Exit the menu without making changes:** Press the **Menu** button.



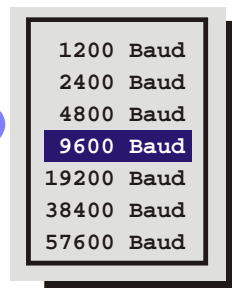
## Port 2

Use this menu to configure the baud rate for Port 2. Rotate the Jog to select a baud rate from the menu.

**Save changes and exit the menu:** Press the **Enter** button.

**Exit the menu without making changes:** Press the **Menu** button.

The RS232 port 2 is used for Event Generation and ASCII Text Insertion. See Section 8 for the RS232 Protocol required to perform these functions.

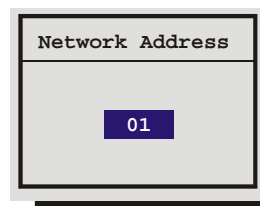


## ❑ Main Menu → Communications → RS485

Connect several units to a single keyboard, or vice-versa. Up to 32 units (any combination of multiplexers and keyboards) can be networked together. Use this menu to specify the units unique network address.

**Save changes and exit the menu:** Press the **Enter** button.

**Exit the menu without making changes:** Press the **Menu** button.



## ❑ Main Menu → Communications → Ethernet Settings

An Ethernet connection can be used to connect to the unit from a PC for the viewing of live or recorded images. Use this menu to configure the Ethernet communications settings. Select from the following:

**Ethernet:** Select Enable or Disable.

**Hostname:** The default Hostname is the unit's serial number without the dashes. The user should modify only when GnuDIP is selected in the Name Service field.

**DHCP:** Select Enable or Disable. Enables dynamic IP addressing. When DHCP is enabled, the IP address, Subnet Mask, Gateway, and Server fields are dynamically addressed.

**Name Service:** Select from Disable, WINS or GnuDIP. Enabling WINS registers the hostname and IP address within the current Network. This ensures that you can connect to the Triplex by hostname within the network. See the Note below for information on configuring Dynamic DDS with GnuDIP.

**DDNS Update Interval:** Select the Dynamic Domain Name Server interval. Select from Disable or from 1 to 1440 minutes.

**IP Address / Subnet Mask / Gateway:** Consult with a qualified Network Administrator or an MIS professional to configure these settings if DHCP is not enabled.

**Primary Name Server / Backup Name Server:** The IP addresses of the Primary and Backup Name Servers. Not required if DHCP is enabled.

**HTTP Port :** Select the HTTP Port. Select from Port 0 to 65535. Shortcuts are available for port 80 (Camera 1 button) and 8080 (camera 2 button). Consult with a qualified Network Administrator or an MIS professional to configure these settings.

**Listen Port:** The port the CT II uses to listen to communicate with WaveReader. When changing the port number to another value, the WaveReader configuration file bwval.dat must also reflect the new value.

Ethernet Settings	
Ethernet	: Enable
Hostname	: D406T2250419
DHCP	: Disable
Name Service	: Disable
DDNS Update Interval	: 1 min
IP Address	: 3. 18.173. 60
Subnet Mask	: 255.255.254. 0
Gateway	: 3. 18.172. 1
Primary Name Server	: 3. 18.173. 12
Backup Name Server	: 3. 18.173. 13
HTTP Port	: 80
Listen Port	: 1024
[CANCEL] [OK]	



In order to use Dynamic DNS with GnuDIP, the user has to configure following in the menus:

- **Name Service** must be set to GnuDIP (Ethernet Setting Menu).
- **Primary Name Server** must be set to the IP address of the GnuDIP server (Ethernet Setting Menu).
- **Hostname** must be set to the required hostname format e.g. *ge04.companyname.net*. For registration purposes, the string until the first dot is used as hostname (here: ge04), the remainder is used as domain (here: companyname.net). The hostname is set via the Ethernet Setting menu and is case sensitive.
- **DDNS update interval** must be set to a reasonable value (e.g. 2 minutes).
- The password for the DDNS server has to be set in the **Passwords->DDNS password menu**. The password is 4 digits long (The Enter button can be used for the number 0).

When everything is configured correctly, the Triplex will send periodically a Dynamic DNS update message over TCP port 3495 to the Dynamic DNS server telling the server its hostname. The Triplex does not include its IP address in the message. Instead the Dynamic DNS server extracts the IP address of the Triplex via the Ethernet source IP address. This guarantees that the correct IP address is used even when the Triplex is behind a NAT router.

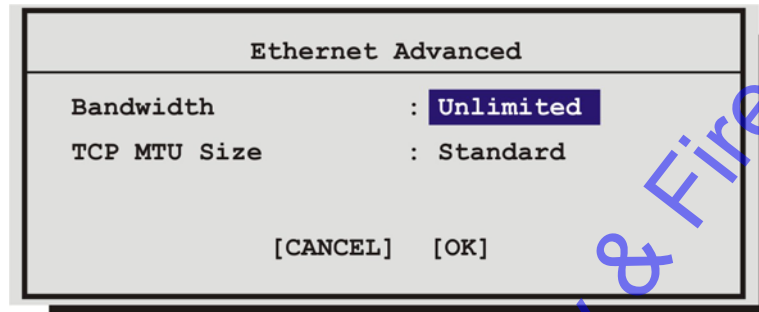


## ❑ Main Menu → Communications → Ethernet Settings

Use this menu to configure the Ethernet Advanced communications settings. Select from the following:

**Bandwidth:** Local bandwidth control, set from 5Kb per second through 250Kb and Unlimited. The minimum of this setting and the setting requested by WaveReader will be used.

**TCP MTU Size:** Select from Standard, 1400, and 1200. The MTU describes the maximum possible TCP packet size. Standard (1500) is optimal for most Ethernet network environments.



## 3.19 Front Panel Lock

Use this feature to lock the front panel keypad. While locked, the only operational key on the front panel is the **Menu** button. To unlock the front panel, enter the Installer password and return to this menu.

Highlight the item you wish to select.

**Save changes and exit the menu:** Press the **Enter** button.

**Exit the menu without making changes:** Press the **Menu** button.



## 3.20 Factory Settings

### Return To Factory Defaults

From the Factory Setting menu, press the **Enter** button. A password box will appear. Enter the Factory Default password. Select **OK**, then press the **Enter** button.

The unit will reboot, returning all settings (except the time and date) to the factory defaults. Due to the large size of the hard disk, the reboot may take several minutes.

Factory Default Password	
4,10, and 16-Channel	4 1 1

### Change Language

From the Factory Setting menu, press the **Enter** button. A password box will appear. Enter the Language password. Select **OK**, then press the **Enter** button.

A menu will appear displaying the available language selections. Use the **Arrow button** to select the desired language.

Language Password	
4,10, and 16-Channel	1 2 3

**Save changes and exit the menu:** Press the **Enter** button.

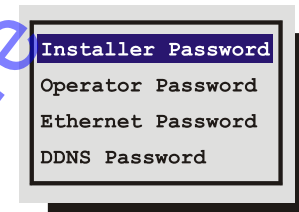
**Exit the menu without making changes:** Press the **Menu** button.

**Available Languages:**

English	French	German
Italian	Russian	Polish
Czech	Finnish	Hungarian
Slovak	Spanish	Dutch
Danish		

## 3.21 Passwords

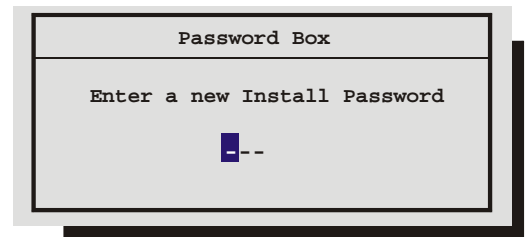
Use this feature to change the Installer, Operator, Ethernet, or DDNS passwords.



### Changing the Installer or Operator Passwords

To change the password:

1. Highlight the password you wish to change, then press the **Enter** button. A password box will appear.
2. Enter the new password using the **Number** buttons.
3. Highlight **OK**, then press the **Enter** button.
4. Re-enter the password.
5. Highlight **OK**, then press the **Enter** button. The user will be prompted, indicating if the password was entered correctly and changed.



### The Ethernet Password

The Ethernet Password feature limits access to only those users who access the unit using the password feature of WaveReader versions 2.6 or later. When the unit is first setup, the default is **No Password Protection**. Meaning, anyone using WaveReader and accessing with an ethernet connection can connect to the unit.



### Activate The Ethernet Password

1. Enter the new password using the **Number** buttons.
2. Highlight **OK**, then press the **Enter** button.
3. Re-enter the password.
4. Highlight **OK**, then press the **Enter** button. The user will be prompted, indicating if the password was entered correctly and changed.

## Deactivate The Ethernet Password

To return the unit to **No Ethernet Password Protection**, enter the Ethernet Access Reset Password in the password box shown above.

Ethernet Access Reset Password

1 1 1

## The DDNS Password

The DDNS password enables the Vista System Triplex to contact the Domain Name Server in order to provide IP to Domain Name translation. You must obtain this number by calling your Domain Name Service. By default this password is 222. This password is only used when **Name Service** in the Ethernet Settings Menu is set to GnuDIP.

Password Box

Enter a new DDNS Password

--

## 3.22 The Operator Menu

### The Operator Menu Overview

The Operator menu is provided so that the user has access to a limited number of menu items. These menu items are primarily monitor display setup options, so that the user may “personalize” the monitor displays during their shifts. Other options include video archive setup and changing the operator password.

None of the items are unique to the Operator menu. All items located in the Operator menu are also found in the Main menu.

About DVR

Time/Date Display

Titles Display

Alarm History

Archive Setup

Operator Password

### ❑ Operator Menu → About DVR

**About DVMR menu:** This menu provides information such as:

- Model Designation
- Serial Number
- Hostname
- Software Version
- Software Date
- Boot Code Version
- Hard Disk Size
- IP Address
- Hardware Address (MAC)
- DHCP Lease Expiration Date
- Last DDNS Update Status
- Last DDNS Update Success

Model: VC16Te<sup>2</sup>  
Serial Number: D406-T2-250419  
Hostname: D406T2250419  
Software Version: VER 6.20  
Software Date: FEB 01 2006 10:09:46  
Boot Code Version: VER 1.03  
Disk Size: 600.93 GB  
IP Address: 3.18.173.10  
Hardware Address: BA-BE-C6-7E-FA-CE  
DHCP Lease Expires: No Lease  
Last DDNS Update Status: No attempt  
Last DDNS Update Success: NONE

OK

Use the following table to find detailed information about configuring specific items from the Operator menu.

Operator Menu Item	Primary Menu Location	Section In Manual
Time/Date Display	Main Menu → Time/Date → Time/Date Display	3.8
Titles Display	Main Menu → Camera Titles → Title Display	3.13
Alarm History	Main Menu → Alarm → Alarm History	3.11
Archive Setup	Main Menu → Archive Setup	3.15
Operator Password	Main Menu → Password → Operator Password	3.21

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# 4 Alarms

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## 4.1 Alarm Input

Alarm devices are connected via the Alarm PCB on the back panel of the unit (see section 1.7). Each Alarm Input corresponds with the Camera Input of the same number. Alarm input to camera number assignments can be changed on all models. See Alarm Action menu (section 3.10).

## 4.2 Alarm Output

**Front Panel Alarm LED:** The LED located below the Alarm button is lit for the duration of the alarm. The LED located to the left of the Alarm button is activated on video loss.

**Internal Buzzer:** The internal buzzer is activated until it is silenced and acknowledged. This feature can be turned off in the menu system (see Buzzer Setup in section 3.10).

**Monitor Displays:** Discussed below in the **On-screen Displays During Alarms** section.

**Output Relays:** The alarm output relay is active for the duration of the alarm.

**Macro Activation:** Unit can be configured in the menu system to activate a macro when an alarm is detected (see Link to Macro in section 3.10).

**Record Rate:** Record Rate can be increased by recording at the Alarm Record Rate (see section 3.10) and by Interleaved or Exclusive Recording (see Alarm Record mode in section 3.10).

## 4.3 Alarm Acknowledge

Pressing the **Alarm** button acknowledges to the unit that the alarm has been recognized and silences the internal buzzer. This does not clear the alarm condition.



## 4.4 On-screen Displays During Alarms

### Monitor-A and Monitor-B Display During Alarm

**Single Alarm:** Unit switches to a full screen display of the camera in alarm.

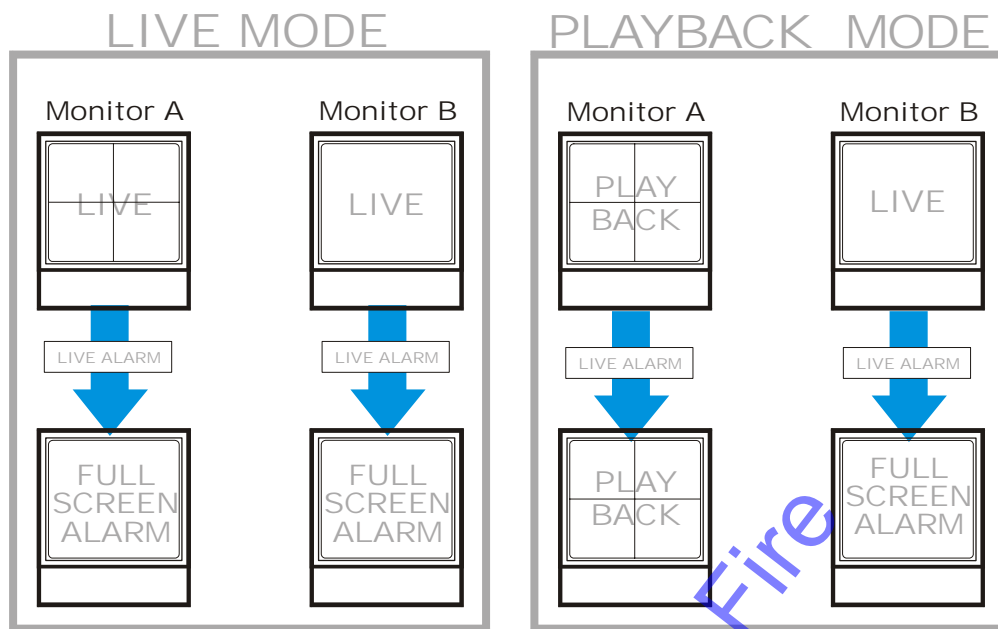
**Additional Alarms:** Unit switches to a sequenced display of all cameras in alarm.

## 4.5 Alarm Operations During Playback

### Live Alarms Displays

**Single Alarm:** Unit switches to a full screen display of the camera in alarm on Monitor B.

**Additional Alarms:** Unit switches to a sequenced display of all cameras in alarm on Monitor B.



## Recorded Alarms

**Internal Buzzer:** During playback, the internal buzzer is activated until it is silenced and acknowledged. This feature can be turned off in the menu system (see **Buzzer Setup**, in section 3.10).

**Front Panel Alarm LED:** The LED located to the left of the **Alarm** button is lit for the duration of the alarm.

**Monitor-A Multiscreen:** Each camera in alarm is indicated on-screen by a flashing red "A" in its cameo. Alarm LED lights to indicate an alarm condition. There is no change in the playback (or Triplex) multiscreen based on playback of recorded alarms.

## 4.6 Alarm History Box

The Alarm History feature provides a list of the 100 most recent alarms. View the Alarm History Box by accessing the menu system, and selecting **Operator** → **Alarm History**. The Alarm History Box can also be found under **Main Menu** → **Alarm** → **Alarm History**. For detailed information about viewing the Alarm History Box see Alarm History in section 3.10.

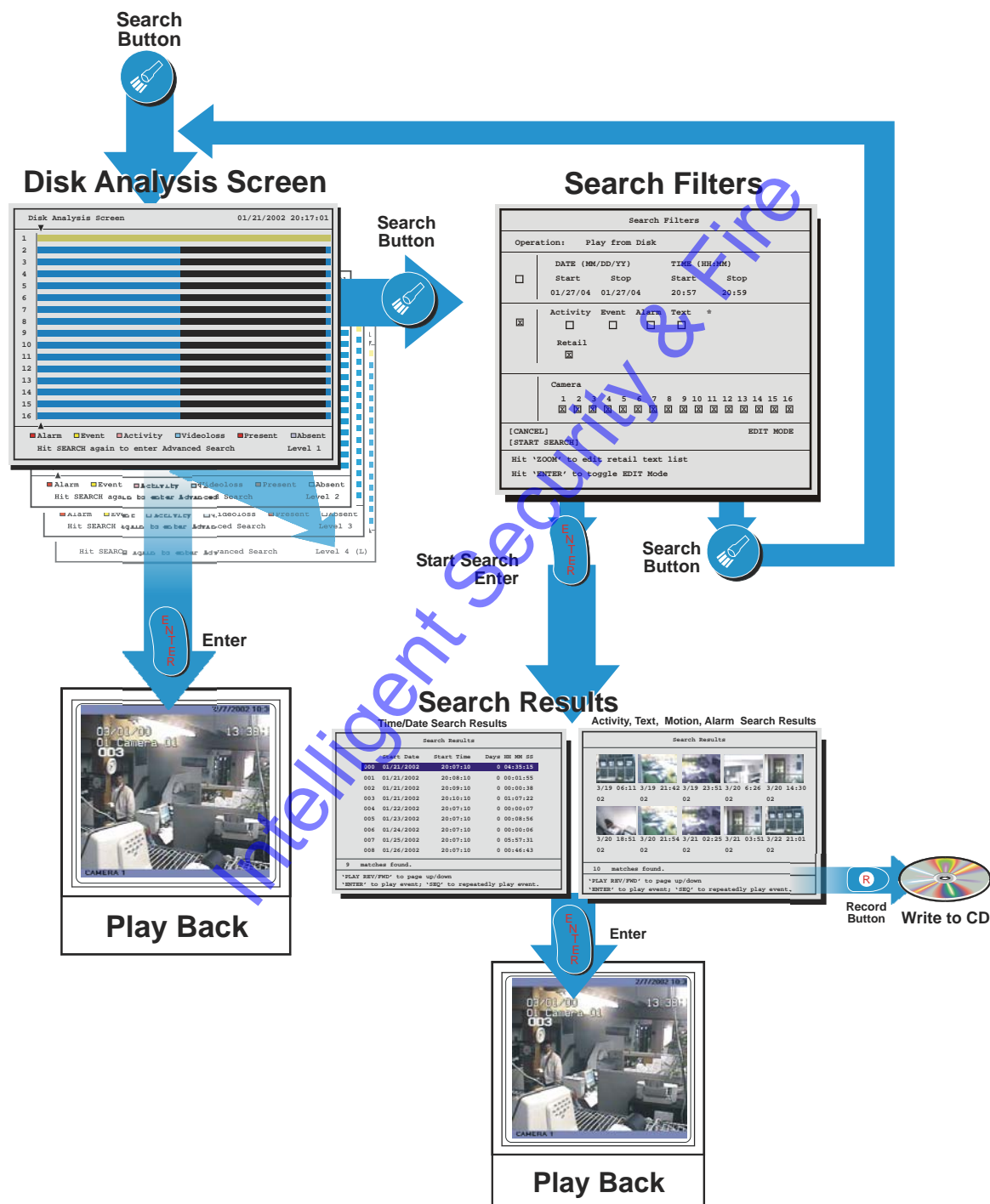
## 4.7 Searching For Recorded Alarms

See Section 5.

# 5 Searching

Vista Triplex<sup>2</sup> provides a powerful search interface to access video files stored on the hard disk or an external archive device.

## Search Menu Overview

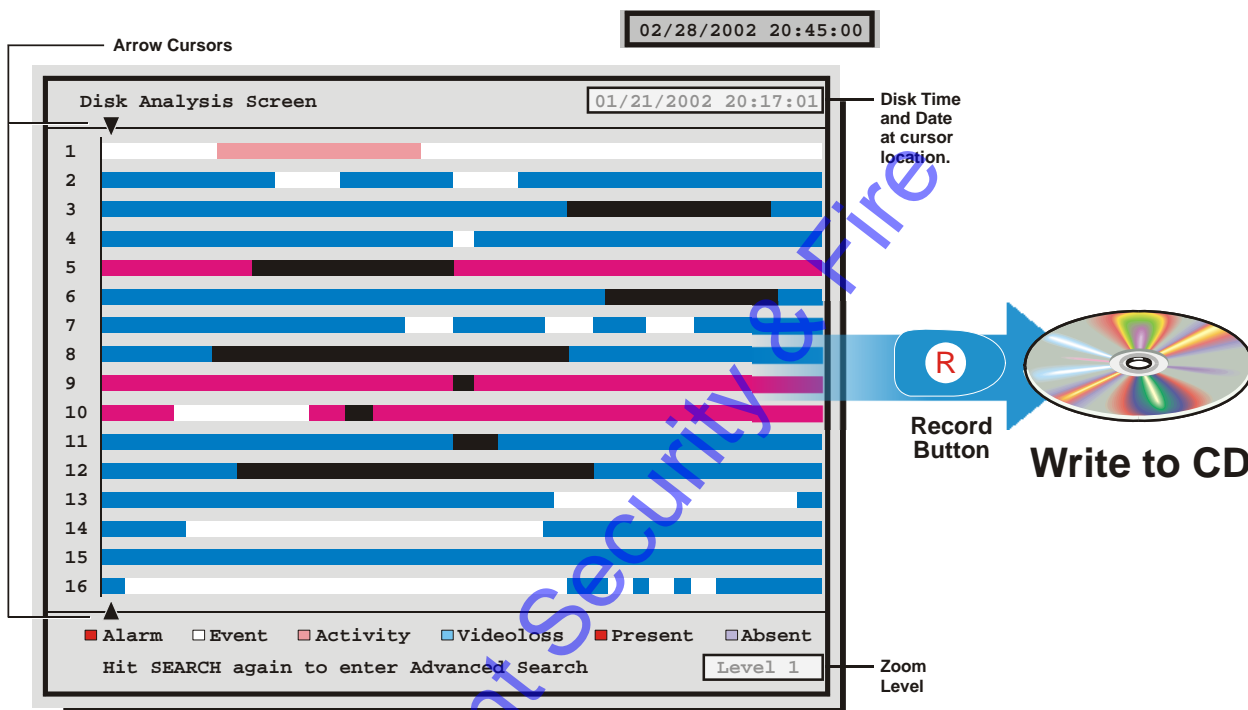


## 5.1 Disk Analysis Screen

Begin by pressing the **Search** button. The Disk Analysis Screen will appear. This screen shows a graphical representation of the recorded video stored on the internal hard disk.



Search Button



Use the **Left/Right** arrows to move the two arrow cursors across the representation of the recorded video. As the cursors move across the screen the corresponding disk time is indicated in the upper right of the screen. The video representations are colour-coded by category. Using the **Up/Down** arrows expands (Zooms) the display. The Lowest level (most detail) is indicated on screen with an **(L)**. Pressing the **Enter** button will start Playback from the cursor location.

## 5.2 Quick Archive to CD

Archive to CD on the Disk Analysis Screen by selecting the time and date and pressing the record button. The QuickWave Setup must be set to ON from the Archive Setup → Quick Wave Setup menu (see section 3.15). The Archive Incident menu should appear.

1. Use the **Up/Down** arrows to modify the time parameters and use the **Left/Right** arrows to move between the Start and Stop fields.
2. Press the **Record** button on the front panel when satisfied.
3. The CD Writer will open the CD tray when completed.

Archive Incident	
07/31/2003	02:20:06P
Start	Stop
02:02:51P	02:20:09P
Capacity: 557MB	
'RECORD' to Archive	



## 5.3 Search Filters

Pressing the **Search** button two or three times, depending on the model, brings up the Search Filters Menu. Use the Search Filters menu to specify:

- The type of operation to be performed: **Play from Disk**, **Play from Archive**, **Copy from Disk to Archive**, and **Copy from Archive to Disk** (These will only be enabled if **Background Archiving** is turned **Off**).
- The Start and Stop date of the search.
- The Start and Stop time of the search.
- Searching for recorded activity, retail text, events, or alarms.
- Searching for a text string.
- Which cameras to search inclusively or exclusively.

The screenshot shows the 'Search Filters' menu. At the top, 'Operation:' is set to 'Play from Disk'. Below this, there are fields for 'DATE (MM/DD/YY)' and 'TIME (HH:MM)' with 'Start' and 'Stop' sub-labels. The date is set to 01/27/04 and the time to 20:57. A section with a checked box contains 'Activity', 'Event', 'Alarm', and 'Text' checkboxes, all of which are unchecked. Below this is a 'Retail' section with a checked box. The 'Camera' section shows 16 buttons, each with an 'X' indicating they are all selected. At the bottom, there are '[CANCEL]' and '[START SEARCH]' buttons, and an 'EDIT MODE' button. Two annotations on the right side explain the 'Retail' and 'Camera' sections.

**Search Filters**

Operation:

☐ DATE (MM/DD/YY) TIME (HH:MM)

Start Stop Start Stop

01/27/04 01/27/04 20:57 20:59

☒ Activity Event Alarm Text \*

☐ ☐ ☐ ☐

Retail

☒

Camera

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

☒ ☒ ☒ ☒ ☒ ☒ ☒ ☒ ☒ ☒ ☒ ☒ ☒ ☒ ☒ ☒

[CANCEL] EDIT MODE

[START SEARCH]

Hit 'ZOOM' to edit retail text list

Hit 'ENTER' to toggle EDIT Mode

The following options are available when an archive device is connected:

1. Play from Disk.
2. Play from Archive.
3. Copy from Disk to Archive.
4. Copy from Archive to Disk.

Selecting these functions displays thumbnails in the Search Results window.

To access the Retail Search Menu select 'RETAIL' and press the 'ZOOM' key.

Hit Camera buttons to select/deselect individual cameras. Use the Zoom button to globally select/deselect cameras to search.

### Selecting Search Parameters

1. Highlight the **box** adjacent to the parameters that you wish to modify.
2. Once in the Parameter Box, navigate through the fields and the **Arrow Buttons** to change the values.
3. To activate the parameter, place an **[X]** in the check box.
4. When finished press **Enter** and navigate to another parameter.

## 5.4 Retail Search

The local retail search feature is provided for customers who wish to search video for specific products from the front panel of the Triplex. The customer can select from predefined product names from predefined categories. To use this feature you must create a text file containing the categories (product types) and product names (sub levels) that you want to search. This file is then uploaded to the Triplex via the web interface.

### Text File Format

To create a retail search text file open Notepad or any other simple text editor. The file must be saved as a text only file. The meta-character # is used in this text file to identify a category. All strings below a category are interpreted as sub levels of that category until another category appears. The creator of the retail text file is responsible to put the categories and sub levels into correct order. The Triplex will not sort the strings. A category has to have at least one sub level. The customer has to store this file as a .txt file named retail\_search.txt.

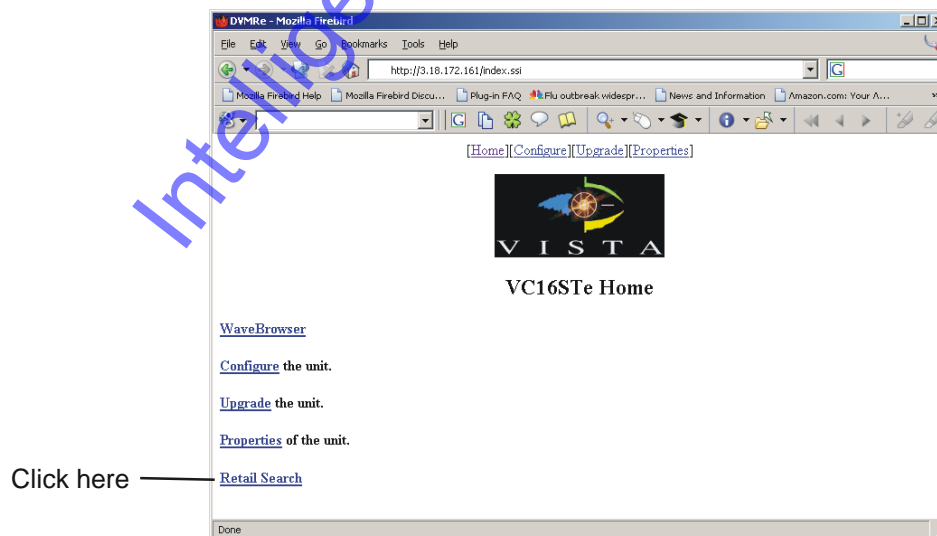
Example:

```
#Ice_Cream
Vanilla
Chocolate_Chip
#Soda
Vanilla
Root_Beer
Orange
#Beer
Draft
Light
Extra_Light
```

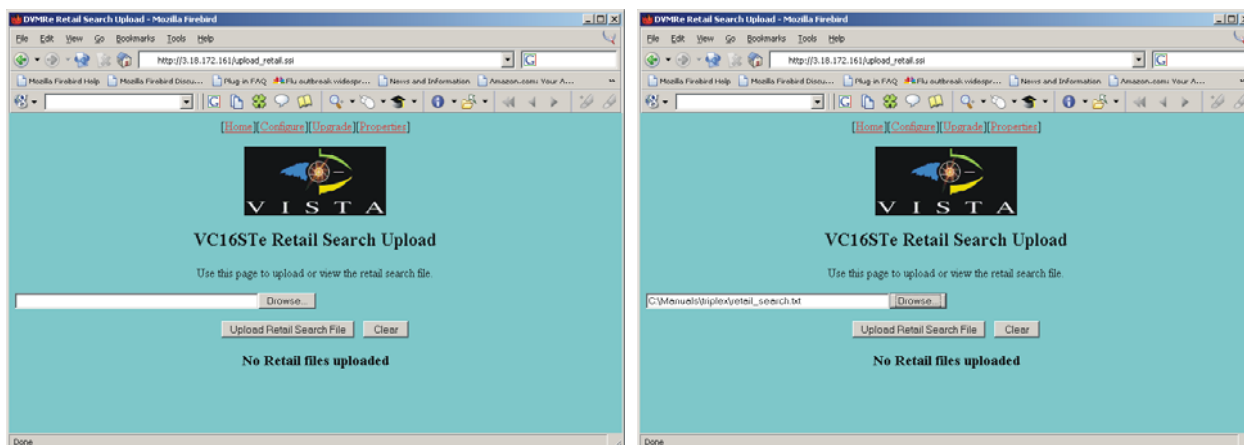
filename: retail\_search.txt

### Uploading/Downloading the retail\_search.txt File

The retail search text file can be uploaded to the Triplex unit via the Web interface. The index.ssi page will contain a link to the retail search page. Open the embedded web browser by typing the Triplex's IP address in the address field of your Internet browser.



This page will appear if no retail text file has previously been uploaded. To upload the file, click the Browse button and navigate to the file location. Once the file is selected, click on the Upload Retail Search File button.



When the retail text file has been uploaded this page provides the options to delete or upload a new retail text file. The user can view the retail text file by clicking the link to the retail text file. The user can download the retail text file to a PC by right-clicking the link and by choosing 'Save Target As'. The user can only upload one retail text file and can delete the current retail text file. After uploading the file (and also after a reboot), the Triplex will read the contents of the file and store it in memory.

## The Local Retail Search Screen

Access to the Local Retail Search screen is gained through the Search Filters Menu. Press the Search button one or more times until the Search Filters Screen appears, then select the Retail radio box and press the Zoom key.

Search Filters									
Operation: Play from Disk									
<input type="checkbox"/>	DATE (MM/DD/YY)		TIME (HH:MM)						
	Start	Stop	Start	Stop					
	01/27/04	01/27/04	20:57	20:59					
<input checked="" type="checkbox"/>	Activity	Event	Alarm	Text	*				
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
	Retail								
	<input type="checkbox"/>								
Camera									
	1	2	3	4	5	6	7	8	9
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
[CANCEL] <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>									
[START SEARCH]									
Hit 'ZOOM' to edit retail text list									
Hit 'ENTER' to toggle EDIT Mode									

To access the Retail Search Menu select 'RETAIL' and press the 'ZOOM' key.

Setup Retail Search	
Catagories	Ice Cream
<input checked="" type="checkbox"/> (3)	Soda
	Beer
Sub Level	<input checked="" type="checkbox"/> Vanilla
<input type="checkbox"/> (2)	<input type="checkbox"/> Chocolate_Chip
Selected Strings	<input checked="" type="checkbox"/> Vanilla
<input type="checkbox"/> Clear Individual	
<input type="checkbox"/> Clear All (1)	
[CANCEL]	
[OK]	
Hit 'ENTER' to toggle EDIT Mode	

The following operations can be performed on this screen:

- Select category in the categories list.
- Select and deselect sub levels of the currently highlighted category.
- Clear individual or all selected sub levels.

3 categories, 5 sub levels, and 5 selected sub levels can be displayed on screen at one time. Up/down keys will scroll the screen backward and forward. The user can select sub levels from different categories by first selecting the category, then going to sub level frame and highlighting the selection. The user selections are kept in non-volatile memory so they survive a reboot. The user selections will be cleared when the user uploads a new retail text file. Like the other text searches, the results will display in thumbnail pictures and can be viewed through full screen playback with text.

## Restrictions and Limitations

- The limit of the search strings is 1000. For example there might be 50 categories and 950 sub levels.
- It is not possible to have a second sub level (e.g. Soda>Diet Soda>Root \_Beer).
- It is not possible to do a normal text search and a retail search at the same time.
- The characters #, \*, and @ are meta characters and are not to be used in the text string.
- It is not possible to search for categories. In the previous retail search text file for example, the user cannot search for Beer.
- Only the first word of a sub level will be searched. For example, when the sub level 'Chocolate Chip' is selected, only the word 'Chocolate' will be searched for. The search string cannot contain blank characters or spaces and is not case sensitive.
- Only the first 30 characters of a category or sub level are displayed.
- The user can select up to 25 sub levels and search them simultaneously.
- A maximum of 200 matches are available for each specific search. The user can further modify searches by selecting time limit and cameras.

## 5.5 Search Results











### Activate Search

From the Search Filters menu, navigate to the **Start Search** parameter. With the **Start Search** parameter highlighted, press the **Enter** button to begin the search operation. When finished searching, the Search Results window will appear. A maximum of 200 results can be displayed per search. Two types of Search Result windows will appear depending on the type of search that is performed.

## Time/Date Search Results

Search Results					
	Start Date	Start Time	Days	HH	MM SS
000	01/21/2002	20:07:10	0	04	35:15
001	01/21/2002	20:08:10	0	00	01:55
002	01/21/2002	20:09:10	0	00	00:38
003	01/21/2002	20:10:10	0	01	07:22
004	01/22/2002	20:07:10	0	00	00:07
005	01/23/2002	20:07:10	0	00	08:56
006	01/24/2002	20:07:10	0	00	00:06
007	01/25/2002	20:07:10	0	05	57:31
008	01/26/2002	20:07:10	0	00	46:43
9 matches found.					
'PLAY REV/FWD' to page up/down					
'ENTER' to play event; 'SEQ' to repeatedly play event.					

## Activity, Text, Alarm Search Results

Search Results					
					
3/19 06:11	3/19 21:42	3/19 23:51	3/20 6:26	3/20 14:30	
02	02	02	02	02	
					
3/20 18:51	3/20 21:54	3/21 02:25	3/21 03:51	3/22 21:01	
02	02	02	02	02	
10 matches found.					
'PLAY REV/FWD' to page up/down					
'ENTER' to play event; 'SEQ' to repeatedly play event.					

Follow the directions on-screen to select, archive, playback, etc.

Search Results					
					
3/19 06:11	3/19 21:42	3/19 23:51	3/20 6:26	3/20 14:30	
02	02	02	02	02	
					
3/20 18:51	3/20 21:54	3/21 02:25	3/21 03:51	3/22 21:01	
02	02	02	02	02	
10 matches found.					
'PLAY REV/FWD' to page up/down					
'ENTER' to play event; 'SEQ' to repeatedly play event.					

Some options may be unavailable depending on the type of search performed. These options are not displayed.

When archiving, the unit will not allow the amount of selected data to exceed the amount of space available on the target medium.

Press the **Menu** button to exit the Search Results window without making a selection.

Hitting the **Enter** button will play the selected search result.

Hitting the **Enter** button again while in playback will cause the next selection from the search list to be played.

Press the **Sequence** button to repeatedly play the selected event.

## 6 Web Interface

The Vista Triplex has an integrated WebBrowser interface. The WaveBrowser option allows the user to view video from any ethernet connected Triplexes with software version 4.09 or above.

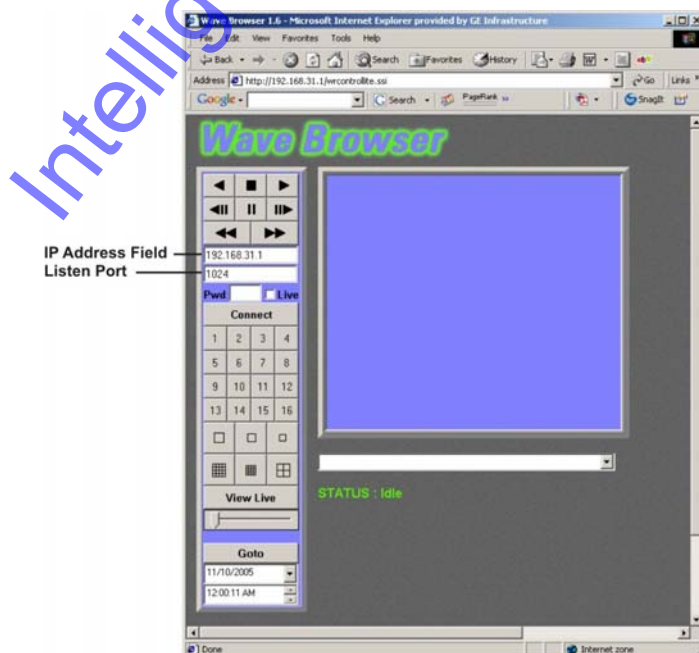


For WaveBrowser to function properly, certain ActiveX controls must be set correctly. To setup the ActiveX controls:

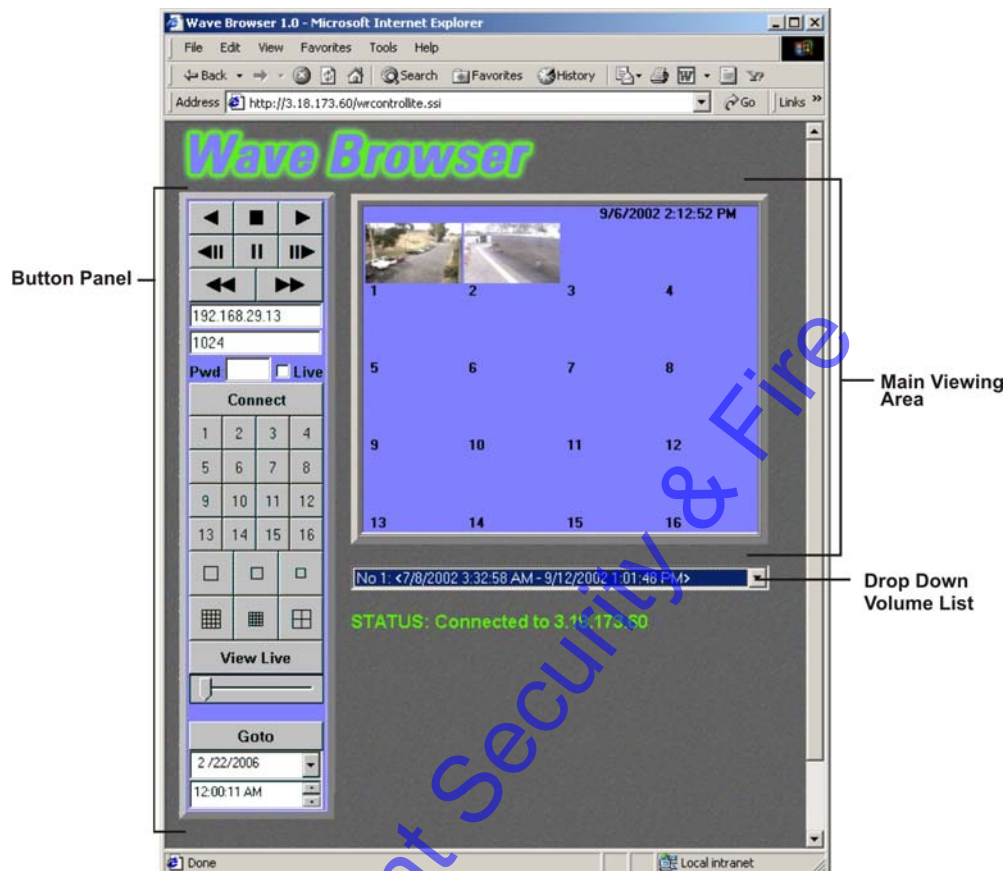
1. Click on the Tools → Internet Options Menu in Internet Explorer.
2. Click on the Security tab.
3. Select Internet for the Web Content Zone.
4. Click on the Custom Level button.
5. Ensure that both Download unsigned ActiveX controls and Initialize and Script ActiveX controls not marked as Safe are set to Prompt.
6. Click the OK button.
7. Click on the Yes button in the Warning message.
8. Click the OK button in the Internet Options window.

### To access the web interface:

1. Launch Internet Explorer (version 5.5 or later) on any local Internet connected PC or laptop.
2. Type in the Triplex's IP address or hostname in the address field and press enter. The Enter Network Password box should appear.
3. Enter the correct Username and Password in their respective fields (the default username and password is admin). Click the OK button.
4. The WaveBrowser window should appear. Type the IP address in the IP Address Field and click the Connect button.



## 6.1 WaveBrowser Overview and Controls



The Main program window consists of the following areas:

- **The Main Viewing Area:** The large blue area.
- **The Button Panel:** The left side of the window.
- **The Drop Down Volume List:** Allows the selection of available Disk volumes.

### The Main Viewing Area

Pictures are displayed in this area in Multi-Camera, and Single-Camera formats. Picture display order is according to the information encoded by the unit used to create the original video data file.

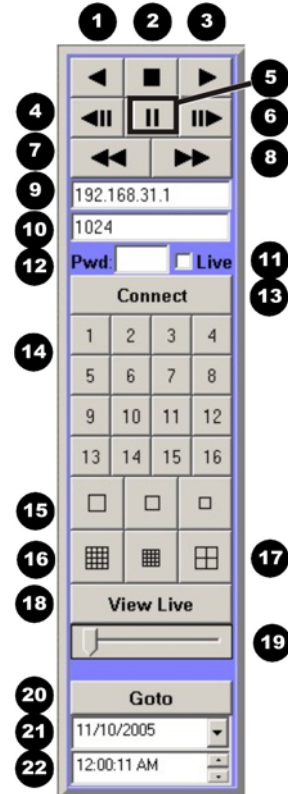
Choose from the following displays:

- 16-way Multiscreen Display (Large and Medium)
- 4-way Display
- Single Camera Display Large
- Single Camera Display Medium
- Single Camera Display Small



## The Button Panel

1. **Play Backward button:** Click on this button to playback video in reverse.
2. **Stop button:** Click on this button to halt all playback operations. The Play Pointer Slider Bar moves to the start of data.
3. **Play Forward button:** Click on this button to playback video.
4. **Single Frame Rewind button:** Click on this button to rewind the video a single frame.
5. **Pause button:** Pauses playback until the Pause button is pressed again. Clicking any of the buttons, except Stop will also resume playback. The Play Pointer slider bar stays at the current position while paused.
6. **Single Frame Advance button:** Click on this button to advance the video a single frame.
7. **Rewind button:** Click on this button to perform high-speed reverse playback.
8. **Fast Forward button:** Click on this button to perform high-speed playback.
9. **IP Address Field:** Enter the unit's IP address.
10. **Listen Port:** This number must match the number in the Ethernet settings menu.
11. **Live check box:** Click in this box to enable live viewing before connecting.
12. **Password Field:** Enter the unit's password, if necessary.
13. **Connect/Disconnect button:** Click on this button(s) to connect to the unit.
14. **Number buttons:** Press any of these buttons to call up individual cameras for display. When connected to a unit that has more than 16 cameras, right-clicking over the number buttons will display numbers 17 through 32. Right-click again to return to cameras 1 through 16.
15. **Single Camera Display Size:** Choose from Small, Medium, or Large.
16. **16-way Multiscreen button:** Choose from a Medium 16-way, or Large 16-way.
17. **4-way Multiscreen button:** Selects a Large 4-way display.
18. **View Live Button:** Click on this button while connected to view live video.
19. **Play Pointer Slider Bar:** The Play Pointer slider bar advances to the right to indicate the playback position on the disk. The user can drag the bar to navigate forward or backward.
20. **Goto Button:** Click on this button to go to the selected date for the drop down time and date boxes.
21. **Drop down Date Selection Menu:** Click on this field to display a graphic calendar to select a date to view.
22. **Time Selection Menu:** Click on the Up or Down Arrows to select a specific time to view.



## The Drop Down Volume List Box

Click on the arrow to display a list of available disk volumes on the connected unit. Click on the volume to select.



## 6.2 Vista Triplex<sup>2</sup> WaveLink

A new feature with Triplex software version 5.00 is the Vista Triplex<sup>2</sup> WaveLink. This feature allows putting command codes in the URL when calling WaveBrowser to control actions the WaveBrowser is going to perform.

This feature can be used by Web Developers to link various cameras to specific Web content. It will also be used by the Vista Triplex<sup>2</sup> Email feature to allow the recipient of an alarm email to click on a link in the email, which causes the WaveBrowser to connect and play back at the time when the alarm occurred.

### Functionality

The traditional WaveBrowser URL is **http://<IP\_Address>/wrcontrollite.ssi**. This URL will start the WaveBrowser in the disconnected state. Triplex software version 5.00 supports command codes placed after an underscore after **wrcontrollite** and before **.ssi**. In the following example, the options are in bold.

Example: `http://3.18.172.230/wrcontrollite_c=1s=2a=3t=1361959858.ssi`.

The following table specifies the supported options:

Name	Code	Description	Example
Camera	c=<n>	Describes either the camera number for fullscreen (1=Camera 1, ...16=Camera 16) or the type of the multiscreen display (100 = Multiscreen 16 large, 101= Multiscreen 16 small, 102= Quad screen)	c=10
Size	s=<n>	For fullscreen camera, describes the size of the display (1=large, 2 =medium, 3= small)	s=2
Action	a=<n>	Describes the action the WaveBrowser has to take: 0 No action 1 Normal Connection Play 2 Normal Connection Live 3 Normal Connection Goto 4 Live Connection	a=2
Time	t=<n>	When action is set to 3 (Goto), the time specifies where to go in number of seconds since 01/01/1960.	t=1361959858



Please Note: When an option is not specified, it will be set to 0.

When a normal connection is requested, but the Vista unit is already connected via a normal connection, the WaveBrowser should open a live connection instead.

The default page, <http://3.18.172.230>, does not accept option codes and will open the WaveBrowser in disconnected state.

The example URL from above ([http://3.18.172.230/wrcontrollite\\_c=1s=2a=3t=1361959858.ssi](http://3.18.172.230/wrcontrollite_c=1s=2a=3t=1361959858.ssi)) requests the WaveBrowser to make a **normal connection, play back at 2/27/2003 10:53:32** displaying **camera 1** in **medium size**.

## Email Links

The Vista Triplex<sup>2</sup> is able to send emails when certain events occur (like videoloss, alarms, etc.). When in record mode, the Triplex software version 5.00 will add a WaveBrowser link in the email notification.

Clicking this link initiates WaveBrowser to be started, make a normal connection and play back the specific camera with a medium size video window at the time the event occurred.

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## 7 Technical Specifications

General	
<b>External Power Supply</b>	12 Volt DC. 60 Watt (5 Amp)
<b>Connector</b>	2.1mm barrel connector, centre positive.
<b>Power Consumption</b>	35-Watt nominal (single disk).
<b>Operating Temperature Range</b>	Operating: 0 to 40°C. Storage: -20 to +60°C.
<b>Relative Humidity Range (Non-Condensing)</b>	Operating: 10% to 80%. Storage: 10% to 95%
<b>Dimensions</b>	343 x 442 x 44mm, (1U, 19 inch rack unit)
<b>Weight</b>	4Kg (9 Lbs.)

Connections	
<b>10/100 Ethernet Port</b>	RJ-45 Connector.
<b>RS232 Port 1</b>	DB-9 Male Connector. (DTE Configuration)
<b>AUX Port</b>	DB-9 Male Connector.
<b>RS232 Port 2</b>	RJ-45 Connector.
<b>Camera Inputs</b>	BNC connectors. Auto Terminating. Colour & Mono.
<b>Monitor-A Output (Y/C)</b>	4-pin Mini-DIN Connector.
<b>Monitor-A Output (Composite)</b>	BNC Connector
<b>Monitor-B Output (Composite)</b>	BNC Connector
<b>RS485 Port</b>	Two Looping RJ-45 Connectors
<b>IEEE 1394 Firewire Port</b>	6 position IEEE 1394 Socket
<b>SCSI Port</b>	50 pin, High Density SCSI-2 female connector.
<b>Alarm I/O Port</b>	Use Supplied DB-25 PCB assembly.

Video	
<b>Video Signal Input</b>	0.5 to 2.0 Volts peak-to-peak with Automatic Gain Control.
<b>Video Signal Output</b>	1 Volt peak-to-peak into 75-Ohm.
<b>Input Termination</b>	75-Ohm (Auto Terminating)
<b>Display Memory</b>	4 Megabytes
<b>Resolution</b>	Horizontal: 720 Pixels. Vertical: 576 Lines. (484 NTSC)
<b>Grey Scale</b>	256 levels
<b>Colours</b>	Y:U:V 4:2:2, 16.8 Million Colours
<b>Compression Standard</b>	J2000 JPEG

Audio	
<b>Audio Input</b>	315mV, 40k Ohms. Unbalanced.
<b>Audio Output</b>	315mV, 600 Ohms. Unbalanced.

Alarms	
<b>Inputs</b>	1 per camera.
<b>Relay Configuration</b>	User programmable as Normally Open or Normally Closed.
<b>Record Priority</b>	Interleaved or Exclusive.
<b>Alarm Status Indicators</b>	Relay Outputs, On-screen Indicators. Status Retrievable via RS232 port.

Motion Detection	
<b>Zones Per Camera</b>	256: 16 x 16 grid.
<b>Sensitivity Settings</b>	10 levels
<b>Grey Levels Per Zone</b>	256 levels
<b>Motion Detection Status Output</b>	Relay Outputs, Link to Alarms, Link to Events, On-screen Indicators. Status retrievable via RS232 port.

Part Numbers	
<b>Remote Keyboard</b>	NPX/KBD/J3De. Includes motorized pan, tilt, and zoom controls.
<b>Rack Mount Kit</b>	RK6. 1U Height. Part Number: 0110-R601
<b>Replacement Manual</b>	0150-0324. Also available from <a href="http://www.norbain.co.uk/">http://www.norbain.co.uk/</a>

## 8 RS232 Event Generation/Text Insertion Protocol

### 8.1 Message Structure

The **Delimiter** byte signals the start of a new message, and has a value of 0xFF.

The **Class** and **Command** fields identify the type of message.

The **Data Length** is a 16-bit value indicating the number of bytes in the **Data** portion of the message. Data Length is sent using Intel byte ordering (Little Endian).

The **Check Sum** byte is the result of XORing all the bytes in the message.

Delimiter
Class
Command
Data Length
Data
Check Sum

### 8.2 Message Type

One message is currently supported to store text along with recorded video.

CMD\_NEW\_ADD\_TEXT

**Class** byte is 0x14.

**Command** byte is 0x40.

**Data Length** is the number of data bytes in the message (from 2 to 502).

**Camera** byte indicates the camera associated with the text. The valid range is from 0 to 15.

**Alarm/Event** byte usage is described in the following section.

**String** field contains text characters. The string can be from 0 to 500 characters in length.

0xFF
0x14
0x40
Data Length[0]
Data Length[1]
Camera
Event
String[0]
String[1]
:
String[n-1]
Check Sum

### 8.3 Alarm/Event Field

The two least significant bits are currently used for the event. Bits 2 and 3 are used for Alarm

MSB 7							LSB 0
0	0	0	0	A	A	E	E

#### A – Alarm/Event 0x00

If both the start and end bits are clear, the associated text will be stored with the next recorded field for that camera. That cameras record rate will not be changed.

#### B – Alarm/Event 0x01

If only the start bit is set, the associated text will be stored with the next recorded field for that camera. This will cause the selected camera, as well as any pre-event fields to be recorded at the Alarm or Event Record Rate.

#### C – Alarm/Event 0x02

If only the end bit is set, the associated text will be stored with the next recorded field for that camera. This will start the post-event timer\*\* after which, the selected camera will resume recording at the normal record rate\*.

## D – Alarm/Event 0x03

If both the start and end bits are set, the associated text will be stored with the next recorded field for that camera. The post-event timer will be started\*\* after which the selected camera will resume recording at the normal record rate\*.

\*\*If enabled.

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# 9 RS232 Remote Control Protocol

The unit supports two different communication types:

- Remote Front Panel Button Emulation
- Remote Configuration and Status

## 9.1 Front Panel Button Emulation

### Data Structure

Byte 1: 0xFF

Byte 2: 0x55

Byte 3: Front Panel Button Code

### Description

Byte 1 and 2 are header bytes. Byte 3 contains the code for a specific front panel button. The different buttons and their corresponding codes are as follows.

No Button Pressed	0
Record	1
Play	2
Stop	3
Alarm	4
Freeze	5
Zoom	6
Sequence	7
Reserved	8
Camera 1	9
Camera 2	10
Camera 3	11
Camera 4	12
Camera 5	13
Camera 6	14
Camera 7	15
Camera 8	16
Camera 9	17
Camera 10	18
Camera 11	19
Camera 12	20
Camera 13	21
Camera 14	22
Camera 15	23
Camera 16	24
Reserved	25 - 40
Menu	41
Enter	42
Reserved	43
Macro	44
Reserved	45-49
Monitor B	50
Camera Power	51
Wash	52
Auto Pan	53
Camera Lights	54
Wipe	55

Preset	56
Focus Far	57
Focus Near	58
Iris Close	59
Iris Open	60
Zoom In	61
Zoom Out	62
Telemetry	63
Left Arrow	64
Right Arrow	65
Up Arrow	66
Down Arrow	67
Reserved	68-74
Alarm and Sequence	75
*Alarm and Camera 1	76
*Alarm and Camera 2	77
*Alarm and Camera 3	78
*Alarm and Camera 4	79
*Alarm and Camera 5	80
*Alarm and Camera 6	81
*Alarm and Camera 7	82
*Alarm and Camera 8	83
*Alarm and Camera 9	84
*Alarm and Camera 10	85
*Alarm and Camera 11	86
*Alarm and Camera 12	87
*Alarm and Camera 13	88
*Alarm and Camera 14	89
*Alarm and Camera 15	90
*Alarm and Camera 16	91
Reserved	92-110
Search	111
Frame Reverse	112
Frame Forward	113
Play Reverse	114
Stop	115
Play Forward	116
Monitor A	130
2 Way Multiscreen	131
4 Way Multiscreen	132
6 Way Multiscreen	133
7 Way Multiscreen	134
9 Way Multiscreen	135
10 Way Multiscreen	136
13 Way Multiscreen	137
16 Way Multiscreen	138
*Must send a "No Button Pressed" command immediately following any of these commands.	

## 9.2 Configuration and Status

### i) Data structure

Byte 1: 0xFF  
 Byte 2: Command Type  
     0xAA: (SET) Update DVR with data.  
     0xBB: (GET) Extract data from DVR.  
 Byte 3: Data Length (n)  
 Byte 4: Data Type  
     0x61: Restart DVR  
     0xFE: Send configuration data to DVR  
     0x09: Read Alarm History from DVR  
     0xFF: Read configuration and status data from DVR  
 Byte 5: Data byte 1  
 Byte 6: Data byte 2  
     :  
     :  
 Byte x: Data byte n

### ii) Sending data to the DVR

#### a) Restart Triplex

This command will restart Vista Triplex.

Byte 1: 0xFF  
 Byte 2: 0xAA  
 Byte 3: 0  
 Byte 4: 0x61

#### b) Send data to Triplex

Configuration data can be sent to Vista Triplex, to change the way it operates. The data is arranged in the form of 16 byte blocks, numbered from 1 to 213. Blocks 182, 183 and 185 are status blocks, and hence cannot be written to. For details about the contents of each block, contact Vista and request the **Block Data Structure** for Vista Triplex.

Byte 1: 0xFF  
 Byte 2: 0xAA  
 Byte 3: 17  
 Byte 4: 0xFE  
 Byte 5: Block Number  
     (1-181, 184, 186-213)  
 Byte 6: data[0]  
     :  
     :  
 Byte 21: data[15]

After sending a block or series of blocks, block number 255 must be updated to signal the end of the configuration session. All data bytes for block 255 must be set to 0.

### iii) Requesting data from the DVR

When a message of type 0xBB is sent to Vista Triplex, it will respond by sending 16 bytes of requested data.

#### a) Read Alarm History List

Byte 1: 0xFF  
 Byte 2: 0xBB  
 Byte 3: 0  
 Byte 4: 0x09

When the "Read Alarm History List" message is received by Vista Triplex, it responds by sending a start byte 0xFF, followed by ASCII strings for every alarm event in its alarm history list, and a stop byte, 0xFF. Each string is formatted as follows:

dd:mm/ddbhh:mm:ssbaa<CR><LF>

dd: index number (00 - 99)  
 b: space character  
 mm: month (01-12)  
 dd: day (01-31)  
 hh: hours (00-23)  
 mm: minutes (00-59)  
 ss: seconds (00-59)  
 aa: alarm number (01-16)  
 <CR> Carriage return (0x0D)  
 <LF> Line feed (0x0A)

**Example:** 03. 11/27 22:48:58 15

#### b) Read data from Triplex

Configuration and status data can be read from Vista Triplex. The data is arranged in the form of 16 byte blocks, numbered from 1 to 213. For details about the contents of each block, contact Vista and request the **Block Data Structure** for Vista Triplex.

Byte 1: 0xFF  
 Byte 2: 0xBB  
 Byte 3: 1  
 Byte 4: 0xFF  
 Byte 5: Block Number 1-213 or 255 if all blocks are requested.

Vista Triplex responds to the "Read data" request by sending all the requested data bytes consecutively, without any start or stop bytes.

A total of either 16 bytes or 3408 bytes will be transmitted, depending on whether a single block or all the blocks were requested.



# 10 Macro Tables

Photocopy this page and use it to keep a record of the programmed macro functions.

## 10.1 Macro Functions Table

Macro Number	Description
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
Function + Sequence	Daylight Savings Time: Sets clock ahead one hour in March, and back one hour in October.

# 11 Warranty and Service

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## 11.1 Factory Service

**Warning:** Do not open the top cover or attempt to service the unit, as this may expose you to dangerous voltages and other hazards. Programmer maintenance of this unit is limited to external cleaning and inspection. Refer all servicing to qualified personnel.

If the unit requires factory service, contact the dealer who supplied the unit to you for the correct procedures on returning the unit to the factory or the nearest factory service centre.

If the dealer is not available, contact the manufacturer of the unit as detailed below and request a Return Material Authorization number (RMA). The unit's serial number must be provided before a RMA number can be issued. Units returned to the factory for service must have freight and insurance prepaid, and must show the RMA number clearly on all shipping documents. The failure symptoms must be clearly described by the operator and enclosed with the unit together with a copy of the original suppliers invoice. Failure to comply with these instructions will delay service of the unit, and may result in the unit not being accepted by the Repair Centre.

### Factory Address

Vista  
Norbain House  
Eskdale Road  
Winnersh Triangle  
Wokingham  
Berkshire  
England  
RG41 5TS  
<http://www.norbain.co.uk/>

Telephone: +44 (0) 118 944 0123  
Fax: +44 (0) 118 944 0999

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